

CYLON® TECHNICAL BULLETIN NO. 525

Issue Date: 16 November 2023

CBT-3T6-5R Firmware 9.2.7

Products Affected: CBT-3T6-5R

Summary

This is patch fix for an issue present only in CBT-3T6-5R controllers manufactured during a specific time period.

Features

BACKGROUND

A production batch was shipped with terminals **UI1** and **UI2** disabled.

If you have CBT-3T6-5R controllers with a serial number in the range from **CT14247000E** up to and including **CT14343999E**, you must update the firmware to enable the function of these terminals.

RESOLVED ISSUES

Firmware version v **9.2.7** addresses the issue of non-functioning **Universal Inputs UI1** and **UI2** on the CBT-3T6-5R.

Customer Impact

CBT-3T6-5R devices shipped in North America which have a serial number in the range from **CT14247000E** up to and including **CT14343999E** should be upgraded to firmware v **9.2.7** immediately in order to restore functionality to **UI1** and **UI2**.

The firmware can be download from our support web sites:

- North America <https://abbcommunity.com/>
- Europe/ROW <http://support.cylon.com/>