

# Drive Exchange

## Service product description

To enable continuous operations, ABB exchanges the customer's drive or module for an equivalent, fully functioning and tested device. The exchange unit can be new or refurbished. Customer can choose service levels based on business needs.

### Value to customer

- Fast option to replace drives
- Service delivery speed according to your needs
- Get compensation of your old drive
- Reliable and tested drive – exchange units are fully compatible with the original drive and come with 1-2 year warranty
- Environmentally friendly service, as drives are recycled

### Service includes

- The same type or an equivalent drive with same functionality
- By default, a refurbished and fully tested used drive
- 1-2 year warranty for the complete drive following delivery
- Delivery from ABB to customer location (subject to separate quote)

### Service does not include

- Failure report of the return unit\*
- Installation and commissioning\*
- Customer specific stock\*
- Fast delivery 24/7\*

\*Subject to separate quote

### Product coverage\*\*

- Single drives
- Single drive modules
- Multidrive modules
- Medium voltage drives

\*\* Availability varies by country or ABB drive service workshop

### Customer responsibilities

- Proper packing of return unit
- Customer is to return the old unit to ABB within 30 calendar days from the order
- Customer pays freight for the return unit

### Other terms

- According to the agreement between ABB and the customer



For more information, please contact your local ABB representative or visit:

[www.abb.com/drives](http://www.abb.com/drives)  
[www.abb.com/searchchannels](http://www.abb.com/searchchannels)

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