

PRODUCT UPDATE – CE VARIANT CHARGEPOINTS

Firmware v1.7 release (bridge firmware version)

Terra AC Wallbox

Dear customer,

The purpose of this communication is to inform you about the release of a bridge firmware version for ABB Terra AC Wallbox (CE charger variant). This release is a prerequisite for installing FW v1.8 on CE version chargers.

This firmware is a bridge version that will change the internal firmware architecture that will make the charger more reliable and futureproof. Firmware version 1.7 itself will not be operational, which means that except for the upgrading functionality and network connection functionality, other functionalities (e.g. charging) will not work properly. It is therefore mandatory to upgrade to FW v1.8 directly after installing FW v1.7 on these CE version chargers.

ABB E-mobility is committed to offering the best user experience to our end users. Therefore, we have implemented an automatic upgrade route in our own mobile applications and portals for CE version chargers (that combines the upgrade to FW v1.7 and FW v1.8). We recommend charge point operators to follow the same (automatic) upgrade procedure to optimize end user satisfaction.

Best regards,
On behalf of the ABB E-mobility team,

J.L.R. Visser
Product Management Lead EMEA



Applicable products

- This release is applicable to:
- Terra AC Wallbox CE charger variant.

Changes between firmware version 1.6.9 and 1.7

The table below describes the changes between the previous firmware version and the new release.

| Change points |
|------------------------------|
| Firmware architecture update |