Repair services
Load cells, gauges and flatness systems

From simple spares replacements to complete overhaul ABB Local Service Centers offer the perfect environment to repair your product.

Measurement made easy

Overview

Genuine spare parts
Using genuine spare parts, your load cells, gauges and flatness systems will continue to operate as designed. The product is repaired according to the original specification.

Up to 2 years warranty
ABB provides a 2-year warranty for repaired load cells, sensors and gauges, and a 1-year warranty for replaced components.

Cleaning, inspection and testing
Before repair, the products are thoroughly cleaned, and after repair, tested in different conditions. Test conditions are dry condition, wet condition or calibration press depending on type of product and repair.

Local Service Centers
The ABB Local Service Centers in Asia, America and Europe offer a consistent approach to the repair process.

Certified and well-trained specialists equipped with necessary testing and calibration equipment vouch for high-quality repair and testing as well as trouble-free use of repaired products.
**Repair services cycle**

1. **Product failure**
   - Check serial number
   - Locate the serial number to help quick product identification.

2. **Call your local ABB**
   - ABB provides details of your nearest local service center.

3. **Send broken product to ABB or request on-site repair**
   - Once ABB receives your product or module, your contact person will send you a repair quotation. Stressometer systems can sometimes be repaired on-site in your rolling mill.

4. **Workshop repair**
   - ABB repairs your product only with genuine spare parts. If other maintenance is needed, ABB will contact you with recommendations.

5. **Repaired product dispatched**
   - After cleaning, repair and testing, the repaired product is packed and shipped back to you.

6. **Product is running**
   - Your product is fully operational with all repair work under warranty.

7. **ABB service report**
   - A detailed service report, including recommendations for future actions, is provided.