APC1, Application controller

1. CURRENT LIFECYCLE STATUS
The APC1 application controller software has been in the obsolete phase since beginning of 2007 according to the ABB lifecycle model outlined below. The APC1 uses the same hardware as the Windows based APC2. Thus the hardware remains in the classic phase and will be supported as the CDC products.

2. SUPPORT AVAILABILITY
During the obsolete phase of APC1 software ABB can not guarantee availability of product support within reasonable cost or technically.

The following productized services for the hardware of the APC1 are available:
- Spare parts and repair services (new and refurbished parts and electronics repair)
- Training services
- Technical support and on-site support services

3. RECOMMENDED ACTION
It is recommended to replace the APC1 software with the classic phase product APC2. See the CDC Lifecycle Status Statement (APC2).

4. FURTHER INFORMATION
For further information, please contact ABB by e-mail: global.productsupport@fi.abb.com.

5. ABB LIFECYCLE MODEL

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