On-Site Repair
Quick drive recovery at your site

ABB On-site Repair service provides you with the latest drive expertise at the location you need. Your service request is quickly attended to and carried out by ABB-certified service engineers. With On-site Repair service, you can safely minimize production and process downtime.

Fast support
ABB-certified service engineers are at your reach through local ABB customer contact centers.

Shorter downtime
Fast response time combined with professionally done repair leads to minimized production and process downtime.

High quality
ABB-certified engineers are equipped with the best tools and instructions, and follow quality standards, local regulations and safety requirements.

Special report
Service covers detailed repair report. To improve process and drive performance, operational advice may be offered.

Check the service availability for your drive types with your local ABB representative.
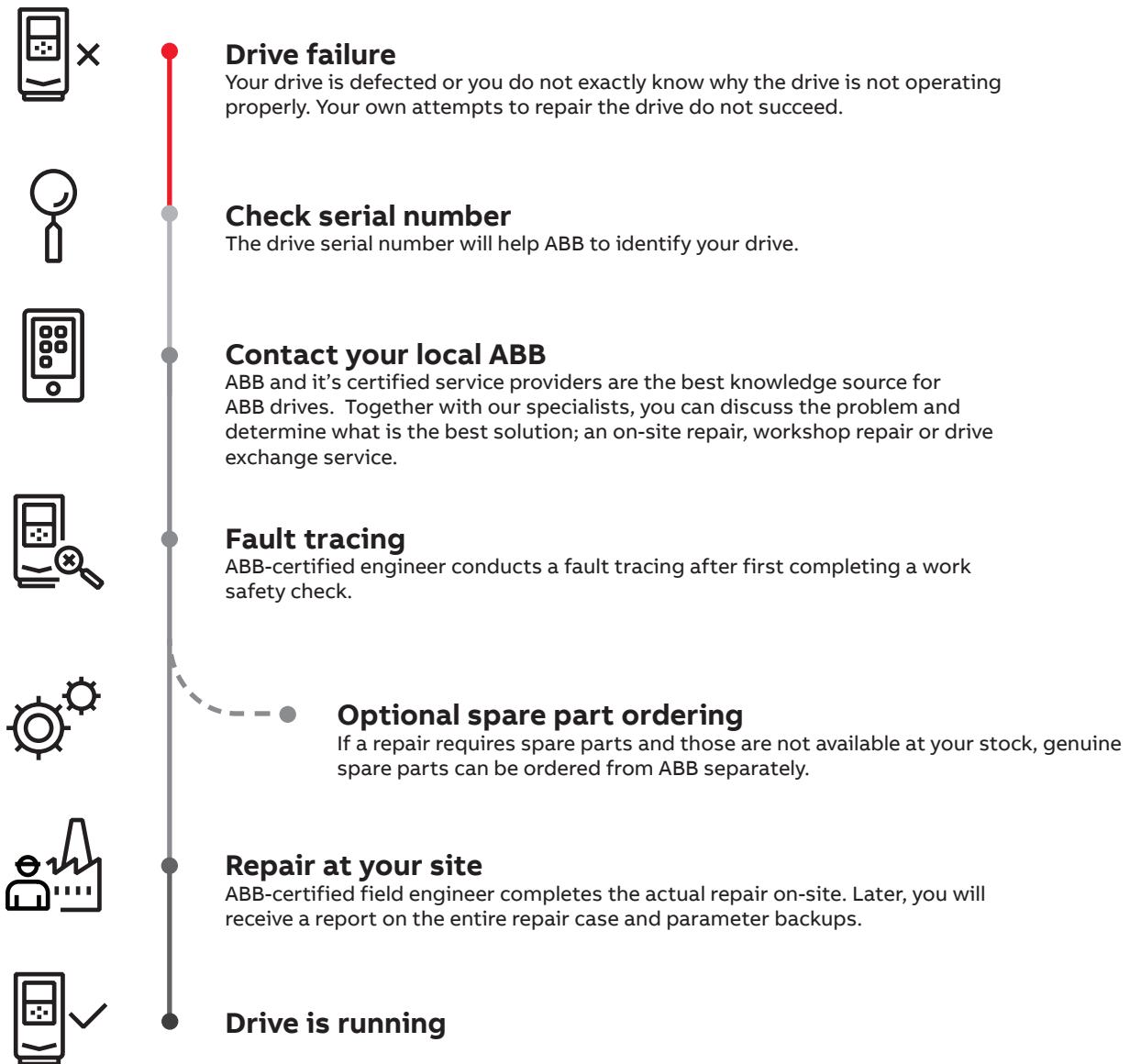
Need help?
Contact ABB or third party channel company.

http://new.abb.com/drives/services/
www.abb.com/searchchannels

On-Site Repair
Service delivery

Drive failure
Your drive is defected or you do not exactly know why the drive is not operating properly. Your own attempts to repair the drive do not succeed.

Check serial number
The drive serial number will help ABB to identify your drive.

Contact your local ABB
ABB and it's certified service providers are the best knowledge source for ABB drives. Together with our specialists, you can discuss the problem and determine what is the best solution; an on-site repair, workshop repair or drive exchange service.

Fault tracing
ABB-certified engineer conducts a fault tracing after first completing a work safety check.

Optional spare part ordering
If a repair requires spare parts and those are not available at your stock, genuine spare parts can be ordered from ABB separately.

Repair at your site
ABB-certified field engineer completes the actual repair on-site. Later, you will receive a report on the entire repair case and parameter backups.

Drive is running

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For more information, please contact your local ABB representative or visit:

http://new.abb.com/drives/services/
www.abb.com/searchchannels