
SPECIAL TERMS AND CONDITIONS TO ABB ABILITY™ MARKETPLACE GENERAL TERMS AND CONDITIONS (“MARKETPLACE GTC”) AND ABB ABILITY™ GENERAL TERMS AND CONDITIONS (“ABILITY GTC”) FOR *MY MEASUREMENT ASSISTANT*

1. Definitions

My Measurement Assistant: The client-server computer program run in a web browser that constitutes the Digital Offering provided under these Special Terms and Conditions (“STC”). For the avoidance of doubt, references to Digital Offering in the Marketplace GTC and Ability GTC shall be deemed to refer to My Measurement Assistant for the purposes of these STC.

2. Scope

These Special Terms and Conditions are applicable to the use of My Measurement Assistant

3. Product/Service description

My Measurement Assistant aims to support Users in the commissioning, maintenance and troubleshooting of their instrumentation devices by offering guided checklists, video tutorials for online/offline use and a contact to ABB support service (automation.service@de.abb.com).

A checklist with all details entered can be generated in pdf format at the end of the process and sent to ABB by email from within My Measurement Assistant. Before each checklist may be created, My Measurement Assistant guides the User through a standard safety check. In addition, My Measurement Assistant offers User the possibility to identify error codes with cause and remedy and access to ABB’s spare parts catalogue with easy request for quote.

The User accesses My Measurement Assistant after manual registration via ABB Ability™ Marketplace (my-measurement-assistant.marketplace.abb.com) and all user accounts can be managed via MyABB where passwords can be changed and requested 24/7.

My Measurement Assistant runs as an html5 application on most popular mobile devices (Android and iOS) and all standard web browsers (e.g. Chrome 75.x, Firefox 68.x, Internet Explorer 11.x). We recommend the use of the most recent browser versions and the latest antivirus software and signatures (e.g. Windows Defender Security Center, McAfee).

Services linked to My Measurement Assistant in addition to the ABB Ability™ Marketplace as product app-store are: ABB Library as a content management system and for User authorization to content supplied; Sitefinity (abb.com) for account registration; an SMTP-Server (Office365) for sending service reports via email, and Microsoft Azure as a cloud hosting environment. Besides the above, there are no ports, services and software needed to support the main functionality of the web application.

4. Service Levels

This Contract excludes any support or Service Level Agreement (SLA) for My Measurement Assistant as a free web application.

5. Updates/Upgrades

ABB may provide updates and/or upgrades to the My Measurement Assistant as and when available.

6. Subscription License Renewal

Except as otherwise set forth on an applicable Order, the license period for a subscription license automatically renews for successive license periods unless either party provides notice to the other no less than ninety (90) days prior to the expiration of the then-current license period of its decision not to renew.