OVERVIEW

Stanilite® service
Providing solutions that cover all service needs
A solution for every emergency

When choosing a partner for emergency lighting, you need a service team to deliver a solution when the need arises. From managing your emergency lighting system, overseeing an installation, supporting with commissioning or considering renewal upgrades of an existing system to carrying out routine testing and maintenance.

The ABB service team have the knowledge and experience to help solve problems and assist in meeting all your service requirements, both on and offsite. With service capability nationwide, the ABB service team is always nearby and ready to support your needs.
The freedom of choice
ABB service agreement

Your business efficiency depends on your choices. ABB service agreements let you focus on what you do best, while your emergency lighting system runs smoothly. With your equipment performance optimised and maintained, your cost control improved, it’s your way towards less unplanned downtime and easier maintenance budgeting.

Service agreements consist of the following:

1. **Delivered maintenance services**
   This is the essential maintenance to prolong the lifetime of your assets whilst ensuring compliance. We take precise maintenance actions, including providing genuine ABB parts.

2. **AS/NZS 2293 regulatory testing services**
   We provide you with a detailed test report of your site’s emergency lighting system every 6 months to ensure AS/NZS 2293 compliance all year round. The test report also contains a list of recommendations to ensure your occupants are safe for any emergency.

3. **Technical support**
   Expert help is only a phone call away. This solution is for all technical telephone assistance and rapid troubleshooting advice in relation to your emergency lighting system.

4. **On-site response time**
   For those times when you need help, and you need it now. One phone call and an expert will be on-site within the agreed time.

5. **Cost reduction services**
   Your investments improve performances when effectively used on a day-to-day basis. We share our expertise to further reduce in operation costs by recommending the most efficient lights on the market.
Emergency lighting life cycle services
Reduce time and delays during every step in the cycle

Install and commission services
• Commission new systems as a whole or fitting by fitting to work at a time of your choosing.
• Work with on-site trades to ensure correct installation of new fittings in the right location.
• Full commissioning report provided after completion.

Upgrade services
• Provide site audits and propose recommendations.
• Design assistance with the latest energy efficient products.
• Upgrade to either Nexus® RF (wireless) or Nexus LX (data cable) systems in various stages.
• One system at a time.
• One fitting at a time based on failure.

Routine testing services
• Carry out audits, inspections and testing services.
• 6 and 12 month discharge testing in accordance with AS/NZS 2293.
• Logbook reporting to demonstrate AS/NZS 2293 standards compliance.

Maintenance and support services
• Carry out audits, inspections and fault finding services to existing systems or sites.
• Repair, replacement and re-testing of faulty fittings.
• Provide on-site or remote support.
Stanilite
Product range

Platinum range
Peace of mind with a 5 year warranty
- AS/NZS 2293.3:2018 tested high quality product
- LED energy efficient products
- 10 year product design life
- Reliable Stanilite brand
- Lithium batteries
- Advance power management
- Low maintenance products
- Nexus monitored products available

Economy range
Complete 1 year warranty for all products
- AS/NZS 2293.3:2018 tested high quality product
- LED energy efficient products
- Reliable Stanilite brand
- Lithium batteries
- Simple power management