



Our service expertise, your advantage Let's put our heads together

ABB Motion Services

We keep the world turning, while saving energy every day

ABB Motion Services helps customers around the globe to maximize uptime, extend product lifetime and enhance the performance and energy efficiency of motors, generators and drives.

We can make the difference for you every day by keeping your operations running profitably, safely, and reliably. We bring together over 130 years' of experience with motors and generators, and more than 40 years' of expertise with drives in manufacturing, servicing and optimizing across a wide range of industries. We provide long-term partnerships and deliver you guaranteed outcomes, now and in the future. Our domain expertise is strengthened by a service offering tailored to your needs, enabling you to unlock new possibilities and achieve more sustainable outputs.

What are your plans for the future? Let's put our heads together and make them reality.

ABI

contents

4	Global service offering
6	Reliability
8	Life-cycle management
10	Digital and Innovation
12	Energy efficiency and Circularity
14	ABB Motion OneCare agreement
15	Partnered solutions
16	Global support
18	Contact us

ABB Motion **Services**





Better decision making

improvement services

Optimal performance and lifetime extensions

Energy efficiency and Circularity

Driving the tomorrow

OUR EXPERTISE YOUR ADVANTAGE

Reliability

Maximizing uptime

Delivering service excellence

ABB Motion Services can guarantee the optimization of your uptime through expertise and fast intervention. Our global and local team of more than 1,200 field service engineers, together with over 600 service partners and approximately 50 workshops, are all fully certified to the highest level to support you, on-site or remotely with rapid response times.

Service engineers and partners on hand to support your needs, on-site or remotely, all day, every day

Maximizing operational uptime for your critical assets with planned maintenance, improved performance and continuous service availability

Fully tailored solutions for your operations, saving you money by avoiding costly downtime



ABB Motion OneCare agreement

Your maintenance strategy to deliver reliable and efficient uptime





Planned services

Protecting your investment and avoiding costly downtime efficiently and effectively. From preventive maintenance programs to predictive condition monitoring solutions



Recovery services

Ensuring expert help is at hand for fast intervention when something goes wrong to minimize costly downtime. From local teams of certified service engineers and partners, remote support capabilities using AR technology, and workshops delivering the highest quality repairs



Data and Advisory services

Helping you make better decisions and maximizing availability. From condition-based maintenance to energy efficiency and optimized productivity

> Scan the QR code to learn more or contact your local ABB expert



Life-cycle management

Extending life cycle Enhancing performance

ABB Motion Services engineering, consulting and life cycle planning helps you make the right decisions at the right time. We help increase production capacity, lower energy consumption and maintenance costs, and extend the lifetime of your equipment to ensure business or process goals are met.

Taking advantage of secure digitalization to maximize energy efficiency

Maintenance of critical assets to ensure aging equipment keeps operating at peak performance

Ensuring a seamless transition between old and new products

Circularity approach to avoid premature scrapping, including end-of-life services to assist with disposal and recycling



Modernization and Performance improvement services

Fast, efficient and cost effective ways of improving plant reliability and performance. Modernization of existing equipment to extend asset life, optmize performance, and reduce operational risk



Data and Advisory services Stay one step ahead with accurate, real time information about energy consumption and performance of critical assets for better

cost management



ABB Motion OneCare agreement

The right service plan tailored for your equipment and maintenance needs



operational decision making and

Scan the QR code to learn more or contact your local ABB expert



11/11/11/1

Digital and Innovation

Delivering digital for success

Smart. Secure. Connected.

Our plug and play connectivity will accelerate your digital transformation journey. We offer smart solutions for collaboration on remote diagnostics and preventive maintenance of your assets, helping you analyze the right data and get deeper insights to make better decisions and stay ahead of the changes.

_

10

Smart and secure solutions optimize operations, minimize unexpected downtime of your assets and reduce health and safety risks

Deeper insight into the health of your assets for effective life-cycle management and reduced energy consumption

Enabling new business models with partnership benefits that go beyond the traditional buyer and supplier relationship



ABB Motion OneCare agreement

Maintenance strategy combining expert knowledge and advanced technologies tailored for your industry and your needs



Our Data and Advisory services include

Asset and Energy management

ABB Ability[™] Digital Powertrain, our suite of digital solutions, provides deeper insights into your motors, generators and drives, optimizing performance and efficiency across your powertrain

Service domain expertise powered by digital

Enabled by our digital solutions and data analysis, ABB's experts can provide a better understanding of the performance and optimization potential of your equipment, allowing you to make the right decisions at the right time



Partnered solutions

Combining our digital solutions and service expertise, we guarantee outcome-based results such as reliability, availability and productivity. Partnering with you, we can co-develop the optimum service regime to help meet objectives, while removing the risks from you

Scan the QR code to learn more or contact your local ABB expert



Energy efficiency and Circularity

Reducing carbon emissions and waste

Driving the tomorrow

The world is changing faster than ever. Emergence of new technologies, new regulations and an increasing expectation for a more sustainable world creates challenges, while opening new opportunities for many organizations.

At ABB Motion Services, we go beyond product and solution delivery. Partnering with you, we help to maximize the value of your motors, generators and drives, while gaining the most from energy efficiency and reducing waste. Our long term partnership and tailored solutions help you reach your goals. Expert knowledge and solutions to maximize your energy efficiency and facilitate carbon neutrality

Reduce waste and improve the sustainability of your operations while working towards a

circular economy

Digital solutions to modernize your business transformation and help you stay energy efficient

ABB Motion OneCare agreement

A flexible service approach offering customized solutions to meet your business objectives

Modernization and Performance improvement services

Improve the performance of your assets, reduce waste and improve energy efficiency through modernization services

<u>ш</u>

Data and Advisory services Determine the optimal balance between energy savings, minimizing waste and reducing carbon emissions through our digital solutions

Scan the QR code to learn more or contact your local ABB expert



ABB Motion OneCare agreement

The modular service agreement tailored to your needs

ABB Motion OneCare agreement is a customized service agreement that provides the life-cycle services necessary to keep your equipment operating reliably. All bundled into a single agreement for easy management, it can cover a single service, life-cycle support, digital services or you can transfer of the entire maintenance responsibility to ABB's experts.

We partner with you to help plan, coordinate and execute your equipment maintenance. To determine the criticality and needs, we combine expert knowledge, standardized processes, and advanced technologies. It is a tailored approach to meet your long-term maintenance budget, business needs and objectives.





Cost effective maintenance strategy with long-term planning for maximized asset performance

Guaranteed performance with service expertise to match your equipment's predictive and unpredictable needs, giving you peace of mind

Partnering for success within a single contract for easy management of your assets and business needs



Scan the QR code to learn more or contact your local ABB expert

Partnered solutions

We bring our expertise and capabilities together to enhance your business performance.



Training and certifications Supporting your business with the highestlevel training to keep your team fully certified

X

Service platforms and tools Determine and supply the right platforms and tools to effectively service and monitor the performance of your assets



Parts, kits, and products Continuous availability of parts, kits and needed materials to maintain your facility performance and keep your assets running



Whether it's extension of product life cycle or enhanced powertrain performance, energy efficiency or maximizing success through digitalization, our local teams of experts are here to provide a tailored, holistic approach.

Tell us what a successful future looks like for you and we will work in partnership to achieve your vision.

solutions.abb/motionservices











ABB Motion Services solutions.abb/motionservices

We keep the world turning, while saving energy every day

