

Service training

Basic and advanced level customer training



Electrification Service offers basic and advanced level trainings to help customers expand their knowledge of ABB products, equipment operation, and related maintenance activities. Service experts provide in-person training at the ABB factory in Mebane, NC, and other sites based on individual business needs.

Basic level training

There are no pre-requisites for enrolling in a Basic level training course.

The purpose of Basic level training is to introduce ABB products and solutions to customers. The training scope is limited to:

- Product introduction
- Operations and maintenance manual overview
- Equipment operation
- Preventive maintenance activities

Basic level training is conducted by Electrification Service experts at an in-person service center or approved customer site. Training is conducted strictly by reviewing the operations and maintenance manual; no other training materials are supplied.

Advanced level training

There are no pre-requisites for enrolling in an Advanced level training course.

The purpose of Advanced level training is to introduce ABB products and solutions to customers. The training scope is limited to:

- Basic level training scope objectives
- Maintenance activities (as defined in the published spare parts catalog/manual)
- Tier 1 (Basic) troubleshooting
- Basic parameter setting and protection relay programming
- Basic installation and commissioning of the product

Advanced level training is conducted by Electrification Service expert trainers at an in-person service center or approved customer site. Training includes a classroom portion with presentations and handouts, along with hands-on lab sessions.

Learn more

For more information, call toll free at +1 888 434 7378 or visit electrification.us.abb.com/service.

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