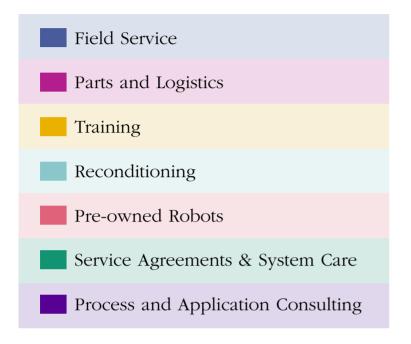
Our Customer Service portfolio includes:



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ABB Automation



Pre-owned Robots

Increasingly we get the opportunity to buy back previously owned equipment, which we offer for sale or lease to our customers. A pre-owned ABB robot offers an affordable alternative for those situations that do not warrant high levels of capital investment. For example, you can lease a pre-owned robot for production peaks or for pre-testing new product launches. Alternatively, you can purchase a pre-owned robot for production situations which require robot technology but with a limited investment. The purchase option also offers the opportunity to add the same model to your existing robot



production line and thus retain a homogeneous installed base. This represents significant cost savings as you can use the same fixtures, programs and spare parts stock and additional training can be avoided.

Reconditioning

ABB pre-owned robots undergo a reconditioning process to restore them to their original operating condition. During the reconditioning process we undertake whatever work is necessary and provide all the parts needed to restore the robot to peak operating condition.

The reconditioning process can also include retrofitting or upgrading to take advantage of current technological advancements. All engineering and software enhancements that have been developed since the machine was first introduced can be added in the reconditioning process. This means you get an efficient, affordable robot with: a full warranty; the latest software releases and upgrades; and certified to the current safety standards.

Service Support

We offer complete training, service and technical support for all ABB robots, both old and new. In addition, we have a full inventory of spare parts for each machine along with engineers for remedial work and to assist you in optimising your existing robotic processes as well as developing new applications.

Fast Delivery

A variety of pre-owned robots are kept in stock and are available for fast delivery to any country.

ABB offer new and pre-owned robot automation to give you the optimal solution for your production requirements. For more information on our offer, please contact your local Flexible Automation Centre.





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