ABB

Product
Update

System 800xA - 5.0 Lifecycle transition to Limited pre-announcement

Executive Summary

System 800xA 5.0 will enter the Limited lifecycle phase on June 1th 2014.

Products Concerned

System 800xA 5.0, all versions and service packs

Description

This product update is a pre-announcement that System 800xA 5.0 will transition to the Limited lifecycle phase June 1th 2014.

Transitioning to the Limited life cycle phase means all regular maintenance and updates, including security update validations, are no longer provided. All price lists are withdrawn and there is no regular way to purchase an expansion to an installation.

System 800xA 5.0 was initially released in November 2006 and was declared Classic July 2011. By mid 2014 it will reach the end of its supported lifecycle as described in ABB's lifecycle policy.
Please note that Windows XP enters it corresponding limited support already in April 2014 which means that security updates no longer will be provided from Microsoft from that point in time.

Customers on a current Automation Sentinel subscription are entitled to upgrade to an active System 800xA version at no additional license cost depending upon the purchased program level. For those customers who are not current subscribers, we recommend considering the advantages of Automation Sentinel in providing support, maintenance and upgrades to their 800xA system on a regular basis.

Automation Sentinel subscribers who remain on System 800xA 5.0 after the transition to Limited may continue to access existing documents and software updates which have already been published. Any requests for support or customer specific patches during the limited phase will require a continued Automation Sentinel subscription and will be quoted at an additional fee.

Support

For more information, please refer to your regular business contacts.

Yours Sincerely,

System 800xA Product Line Management

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