

Measurement products Spare parts

Access ABB's global network of stocked spare parts to ensure that you get the best out of your investment, protecting reliability and reducing downtime.

Spare parts services

Support requirements for spare parts should consider more than just accessibility. Obsolescence, inventory control, criticality of selection and speed of access are important factors to take into account in managing spares activities.

ABB are able to provide a range of services that can be tailored to meet both economical and operational needs.

Offerings

- **Discrete spare parts supply only.** Spare parts and consumables ordered and delivered on demand.
- **Scheduled/Routine consumable call-off ordering.** Place single annual order for all consumables such as reagents, standards & buffer solutions.
- **Preventive maintenance kits.** The content of each kit is carefully defined to match the instruments maintenance schedule.
- **24hr emergency spare part service.** In urgent situations ABB provides 24-hour spare part service that guarantees spare part deliveries in the shortest possible time.



Benefits include:

Maximised uptime and continuous operation

Rapid recovery of problematic equipment

Reduced cost of stocked inventory

Obsolescence protection

Predictable budgeting

Reduced cost of storage

Guaranteed parts availability



Inventory access

Inventory Access service provides the customer with spare parts which have no capital investment for a fee that is based on the inventory value and duration of the contract commitment.

In addition to the benefits of ownership and arranging logistics for customer dedicated stocks, ABB provides value added features like version management and customized warranty and incurs all obsolescence, depreciation, administrative and inventory ownership costs.

24/7 spares

As part of a tailored service ABB are able to provide a variety of optional extras. These include next day or next working day site response, 24/7 technical support and 24/7 spares availability.

Contracted client's can have 24/7 access from a centralised store to spare parts which can be couriered directly to the client site. A typical transit time to site would be 6 hours from ABB receiving the telephone request of the parts.

Life cycle management

ABB's service capability extends beyond the supply of spares and can be tailored to meet the needs of the business up to and including management of the complete range of assets within your site.

For more information on Life cycle audits & Life cycle management, please see the corresponding datasheet.

For more information please contact:

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