Absolute Marking System
AMS 250 Basic Plotter

Operating Instructions

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1. Introduction:
Thank you for purchasing the **AMS 250 Basic**, a flexible plotter that helps you label marking elements quickly and easily.

- Rugged construction in stylish aluminium
- Labelling area A4 size 220 mm x 305 mm
- Easy to change fixtures to suit a variety of marking elements
- Auto calibration no adjustment necessary
- Capable of labelling marking elements up to 10.5 mm in height. Special solutions for up to 15 mm are possible
- Universal power supply of 100-240V AC
- The special start-up function for the plotter pens ensures neat labelling right from the very first marking element
- PC interfaces: USB ports
- Control language: HPGL
- Possible to update **AMS 250 Basic** software through PC connection and downloading from the Internet
2. Items supplied

Please check you have received all the items supplied with your labelling device (see list below). Please retain the packaging in case you need to return the device.

The following items are supplied as standard:

- 1. Plotter **AMS 250 Basic**
- 2. Power supply with corresponding mains power cord
- 3. USB cable
- 4. Operating instructions
3. Product overview

1) Plotting area
2) Pins for holding support plates
3) Clip adapter for plotter pen
4) Penholder
5) Power supply
6) USB port
7) Control panel/control keys
8) Writing arm
9) Plotter pen storage location
10) Interface for optional external devices
4. Setting up the Plotter AMS 250 Basic

LOCATION
A dry, dust-free room is the ideal environment for the plotter. If possible, do not install the
device in damp or very dusty areas. Do not expose the system to direct sunlight.
Please ensure that the connections on the right-hand side of the device are accessible at all
times. Position the **AMS 250 Basic** firmly on the work surface where it is to be used,
ensuring it is level.

Please ensure that the writing arm can move freely and is not obstructed by other
objects.

CONNECTIONS
Plug the device into a correctly installed mains socket using the power supply included
with the product.
The power supply features a variable AC input voltage of 100-240V~50-60Hz.
The power connection can be replaced by way of adapter plugs.
Plug the connector from the output cable on the power supply into the top right-hand
side of the plotter.

Then hook up the device using the provided USB cable. The respective ports are
located on the right-hand side of the **AMS 250 Basic**.
5. Operation

Once you have installed the **AMS 250 Basic** and connected the power supply and data cable, you can switch the plotter on.

**Important:**
Before switching the device on please ensure that there are no objects on the writing/plotting area which might prevent the writing arm from moving freely.

All settings and commands are entered using the control panel.

**ON/OFF buttons**
The ON/OFF buttons are used to activate and deactivate the device. When the plotter is switched on, the writing arm moves to the top right-hand corner of the labelling area and auto calibration takes place. The green light comes on when the system is ready for use and to receive data from the PC.

**Clear buffer**
If the **AMS 250 Basic** contains data the yellow light will come on. You can delete this data by pressing the 'Clear buffer' key.
To do this the system must be in stop mode (red light on).
Stop/view key
If the 'stop/view' key is activated while the plotter is in action, the job will pause immediately and the plotter pen will move into the top right-hand corner. The red light will signal the interruption. Pressing the key again will calibrate the writing arm and the plotter will continue with the job. The red light will go out.

Beep off key
After completion of the print job an acoustic signal (beep) will notify the user to take the pen out of the pen holder and re-cap. The signal will be repeated continuously after 20 seconds and can be turned off by using the 'beep off' key.

Attention:
The pen will clog and dry up if it remains un-capped in the pen holder.

→ Please note:
To turn off the signal in general please press 'Clear buffer' and 'beep off' together and press 'ON' to start the plotter.
To re-activate the signal please use the same sequence.

Insert the plotter pen into the pen holder
Before using the AMS 250 Basic, insert the plotter pen with the desired tip width into the clip adapter of the pen holder.

Important:
Only plotter pens of the types shown with HP-adaption may be used. Using other plotter pens and writing instruments may damage the device.

→ Please note:
Prior to starting the plot, please select the pen with the desired tip width and make sure to prime the pen on a plastic surface. Insert the pen directly into the pen holder.

The plotter always re-calibrates prior to first plotting.
Placing the fixtures on the Plotter **AMS 250 Basic**
There are four pin stops on the plotting area where up to two different fixtures can be loaded. Different fixtures are available depending on the size of the marking elements. They can occupy one or two segments on the plotting area.

Different size fixtures:

![Fixtures](image)

- 1 segment
- 2 segments

Placing the elements in the fixtures
Choose the appropriate fixture for the elements to be labelled and insert the elements carefully into the fixture. You can also add the elements first and then place the fixtures on the plotter.
6. Cleaning and product care

Protect the AMS 250 Basic from dust and other dirt. When not in use, cover the plotter. A special dust cover is available as an accessory.

Wipe the device occasionally after use with a dry, lint-free cloth or a mild cleaning agent.

**Important:**
Under no circumstances use harsh cleaning products to clean the plotter. Never lubricate the mechanical parts of the plotter.
### 7. Accessories

<table>
<thead>
<tr>
<th>Accessories</th>
<th>Image</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plotter Pen-R</td>
<td><img src="plotter_pen_r.png" alt="Image" /></td>
<td>available in six tip-widths</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0.18 mm</td>
</tr>
<tr>
<td>Ink Cartridges</td>
<td><img src="ink_cartridges.png" alt="Image" /></td>
<td>Pen holder</td>
</tr>
<tr>
<td>Plotter Pen-D</td>
<td><img src="plotter_pen_d.png" alt="Image" /></td>
<td>available in six tip-widths</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0.18 mm</td>
</tr>
<tr>
<td>Cleaning Set</td>
<td><img src="cleaning_set.png" alt="Image" /></td>
<td>Pen Cleaner</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cleaning Fluid</td>
</tr>
<tr>
<td>Dust Protection Cap</td>
<td><img src="dust_protection_cap.png" alt="Image" /></td>
<td></td>
</tr>
</tbody>
</table>

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**Absolute Marking System**

**AMS 250 Basic Plotter**

**Accessories**
# 8. Troubleshooting

If your plotter **AMS 250 Basic** is not functioning correctly, please check the following:

<table>
<thead>
<tr>
<th>Issue</th>
<th>Possible Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device fails to switch on</td>
<td>Check whether the mains plug and connecting plug are plugged in correctly.</td>
</tr>
<tr>
<td></td>
<td>Check whether the socket being used is functioning properly. Is the green light</td>
</tr>
<tr>
<td></td>
<td>of the power supply illuminated? If not, please replace the power supply.</td>
</tr>
<tr>
<td>Plotter does not respond to data downloaded from PC</td>
<td>Is the interface cable connected properly?</td>
</tr>
<tr>
<td></td>
<td>Replace the data cable if necessary.</td>
</tr>
<tr>
<td></td>
<td>Is the correct interface on the PC being used?</td>
</tr>
<tr>
<td>No labelling is taking place even though a plotter pen has been</td>
<td>Check whether the plotter pen has dried out or if there is sufficient ink in the</td>
</tr>
<tr>
<td>inserted.</td>
<td>pen.</td>
</tr>
<tr>
<td></td>
<td>Refill or replace the pen if necessary.</td>
</tr>
<tr>
<td>Poor labelling quality, uneven line thickness, missing items</td>
<td>The plotter pen tip may be spoiled. Clean the tip carefully using a lint-free</td>
</tr>
<tr>
<td></td>
<td>cloth dipped in special cleaning fluid.</td>
</tr>
<tr>
<td></td>
<td>Replace the plotter pen if necessary.</td>
</tr>
</tbody>
</table>
9. Technical Information

**AMS 250 Basic** plotter specifications

- **Type of plotter:** Flatbed plotter
- **Maximum plotting area:** 220 mm x 305 mm
- **Plotting speed with pen:** Max. 40 mm/s
- **Plotter pen:** Special plotter pens with HP fixing
- **Ports:** USB Level 1.1
- **Control language:** Based on HP-GL 7475A
- **Buffer:** 16 MB
- **Drive:** Two-phase step motor
- **Addressable resolution:** .01 mm
- **Repeat accuracy:** .05 mm
- **Repeat accuracy after pen change:** .05 mm with optimum pen
- **Power supply:** Via separate power supply with exchangeable mains power connection
  - **Power supply input voltage:** 100-240V AC 50-60Hz
  - **Power supply input current:** .7 A max.
  - **Power supply output voltage:** 24 V DC
  - **Power supply output current:** 1.25 A max.
- **Environmental conditions:** In use: 10°C-35°C
  - 35%-75% relative humidity
  - Storage: -10°C-50°C
  - 10%-90% relative humidity
- **Safety certificate:** EN 60950-1
- **Interference safety compliance:** EN 55022 B
  - EN 61000-4-2 to 6
  - EN 61000-4-11
- **Dimensions:** 440 mm x 440 mm x 125 mm
- **Weight:** Approx. 6 kg
10. Instructions for packaging the plotter AMS 250 Basic

- Two corner pieces with inlay
- Two corner pieces without inlay
- Center piece covering the y-arm
- Inside the white box
- Accessory box
- Inside the white box complete
11. Safety instructions

Safety instructions

● Keep the operating instructions in a safe place.
● This device complies with all recognised technical standards and all relevant safety regulations.
● The mains power supply used must correspond with that specified on the name plate.
● Use in dry conditions only.
● Disconnect the device from the mains socket by pulling the plug, not the cord.
● All repairs, including replacement of mains power supply components, must be performed by a qualified service technician.

Säkerhetsföreskrifte

● Förvara bruksanvisningen på säker plats.
● Denna apparat är tillverkad enligt modern teknik och i enlighet med gällande säkerhetsföreskrifter för elektriska apparater.
● Kontrollera uppgifterna på tympärket innan anslutning till eluttag.
● Apparaten får endast användas i torra utrymmen.
● Dra inte ur kontakten ur eluttaget genom att rycka i sladden.
● Reparationer av denna apparat, inklusive utbyte av el-sladd, får endast utföras av fackman.

Sicherheitshinweise

● Bewahren Sie die Gebrauchsanweisung sorgfältig auf.
● Dieses Gerät entspricht den anerkannten Regeln der Technik und den einschlägigen Sicherheitsbestimmungen für Gerätesicherheit.
● Elektrische Anschlussbedingungen und Angaben auf dem Typenschild müssen übereinstimmen
● Gerätenutzung nur in trockenen Räumen
● Netzstecker nicht am Kabel aus der Steckdose ziehen
● Reparaturen an diesem Gerät, einschließlich der Austausch der Netzzuleitung, dürfen nur von Fachkräften durchgeführt werden
Instructions de sécurité

● Conserver ces instructions dans un endroit sûr.
● Cet appareil répond aux normes techniques et satisfait toutes les règles de sécurité.
● Le courant utilisé doit être identique à celui spécifié sur l'appareil.
● Ne pas utiliser cet appareil dans un environnement humide.
● Débrancher l'appareil en tirant sur la prise, pas sur le câble.
● Toutes les réparations y compris le remplacement des composants électriques, doivent être effectuées par un technicien qualifié.

Instrucciones de Seguridad

● Conserve las instrucciones de seguridad en un lugar seguro.
● Este equipo cumple con todas las normas técnicas de seguridad eléctrica y requisitos de seguridad eléctrico aplicables en el país de uso.
● La fuente de alimentación debe corresponderse con los valores de tensión y corriente citados en la placa de identificación del producto.
● Las características de la fuente de alimentación a utilizar con el producto son las siguientes : entrada : 100-240Vca, 50/60Hz, 700mA. Salida : 24Vcc/1,25A
● Utilice el equipo en condiciones secas únicamente.
● Desconecte el equipo de la red de alimentación por medio de la ficha, nunca tirando del cordón.
● Todas las reparaciones, incluyendo el reemplazo del cordón de alimentación, deben ser realizadas por personal técnico calificado.