

ACS800 FIELDBUS PARAMETERS ARE BLANK AFTER DOWNLOADING A DRIVEBROWSER PARAMETER FILE

Description:

The Fieldbus parameters group 51 is blank or revert back to factory defaults after a DriveBrowser parameter file is downloaded to the ACS800 drive. The loss of communications will not happen until the drives incoming power is cycled. This condition will only happen with EtherNet/IP, there is no problem with the Fieldbus parameter blanking with Modbus TCP/IP.

Answer:

Install the Drive Browser Service Pack1. Please contact your Local ABB for the Drive Browser Service Pack1 file.

Documents or other reference material:

None

Corrective Actions:

Follow the instructions above and replace the DriveBrowser files.

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