
Save the date: in June 2018 ABB is hosting our first Quality week in all locations globally

“The objective of hosting a Quality week in ABB for the first time is to empower and inspire our employees to make quality happen”

Question: What is the objective of hosting a Quality week?

Daniel Helmig: The quality week will bring together all the great work we do already today in locations around the world as well as the newer initiatives ABB has started, such as Lean Six Sigma (L6S). It will let us focus for one week on delivering the highest quality in everything we do. In operations, quality is our single largest opportunity to drive growth, so it's important that we understand how each of us can contribute to improving it in everything we do, all the time. Therefore, the objective of hosting a Quality week in every ABB location is to empower and inspire us all to do just that.

Q: What concrete actions do you expect all of us to take during the Quality week?

Daniel Helmig: First of all, we will take a moment to really listen to the voice of our customers. Our sales organizations in the divisions, the BUs, the local units and functions will be recording our customers to gather first-hand feedback. Secondly, the week will be about learning what L6S is all about, and how it can make us see things differently. We will, for example, offer L6S White Belt training (for beginners) as a basis. I should add, White Belt is the minimum certification we should ALL be reaching. Needless to say, you're welcome to one step further and reach the Yellow Belt level, instead. If so, you will be joining ABB's top 200 leaders, who've all committed themselves to attaining at least that standard this year. You can undertake the training using free online courses. Finally, to encourage making quality happen, there will be more activities that sites can host. We are looking for creativity all around – and we know that we have an abundance of this in ABB.

Q: What are the dates of Quality week?

Daniel Helmig: In most countries, we will host the week from June 18 to June 22, 2018. However, we are aware of some local and religious celebrations during that week, so countries have the option of holding it the week after. Shaun M. Price, who's a Black Belt and the project manager of Quality week, will work with countries and communication offices to arrange this.