INDUSTRIAL AUTOMATION PROCESS INDUSTRIES

ABB Ability Performance Dashboard
Quick Start Guide

About
The ABB Ability™ Performance Dashboard (hosted on Grafana) is a dashboard that syncs with ServicePro once daily and can be used to quickly visualize service activity data.

If support is needed, send an email to us-theabbconnectedengineer@abb.com

Login
For tool to function properly, use Chrome or Edge browsers. Log in to the tool by selecting the Sign in with OAuth button. Currently, other methods are available but should not be used at this time.

Non-ABB emails can be set up with an ABB account by going HERE.

User Interface

<table>
<thead>
<tr>
<th></th>
<th>Overall Dashboard Information</th>
<th>Select dropdown to search and view folders, dashboards by name and saved favorites.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Breadcrumb Trail</td>
<td>Use for navigation.</td>
</tr>
<tr>
<td>3</td>
<td>Favorites</td>
<td>Select to save favorite dashboards.</td>
</tr>
<tr>
<td>4</td>
<td>Share</td>
<td>Share and customize dashboards with these options.</td>
</tr>
<tr>
<td>5</td>
<td>View Mode</td>
<td>Select to toggle between cycle view mode (less options) and kiosk mode.</td>
</tr>
<tr>
<td>6</td>
<td>Time Range</td>
<td>Select time range from presets or customize a range. Depending on view, carats may be present to move up or down to the next time range.</td>
</tr>
<tr>
<td>7</td>
<td>Zoom Out Range</td>
<td>Click to expand time range (not view).</td>
</tr>
<tr>
<td>8</td>
<td>Refresh</td>
<td>Select to Refresh screen</td>
</tr>
<tr>
<td>9</td>
<td>Refresh Dropdown</td>
<td>Select to customize automatic refresh time (i.e., Off, 5 seconds - once per day).</td>
</tr>
<tr>
<td>10</td>
<td>Launch Quick Start Guide</td>
<td>Select to launch the latest version of this document from the ABB Library.</td>
</tr>
</tbody>
</table>
Service Activity Tab

The dashboard opens with several panels. Sites that the user has permissions to will be visible. If there are sites not present that should be, email us-theabbconnectedengineer@abb.com.

1. **Site List**
   Select to search by site name and launch details.

2. **Site Map Panel**
   Select a site to view dashboard for site work order summary details.

3. **Work Orders Completed Panel**
   Displays the number of completed work orders for the selected time range.

4. **Work Order Hours Panel**
   Displays the total number of work orders by category for the selected time range.

5. **Detailed Pie Chart Panel**
   Further breakdown of hours by different categories.

Additional Service Activity Tab Functionality.

1. Select the dropdown icon in every panel to open this menu:

   - **View** expands the panel to the entire screen. Click **Esc** from keyboard to revert.
   - **Share** allows for these customizable share options of panel details.
   - **More** allows for export to JSON file.

2. Select any blue text at the top of a column to sort content in ascending or descending order.

3. Select data from legends to remove data from the pie chart.
Site Work Order Summary Dashboard

1. To open a specific site work order summary dashboard, select a site from the Site Map Panel. Panels on this dashboard include: Asset Availability, Preventative Maintenance, Work Orders Updated and Top Failed Items.

2. In the Top Failed Items panel, select any hyperlink to open a dashboard that displays specific site item failure details.

Performance Preview Tab

Under development.
Extended Advisor Tab

Under development.

Operational Efficiency Tab

Under development

Revision History

<table>
<thead>
<tr>
<th>Rev.</th>
<th>Description</th>
<th>Date Dept./Init.</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Initial Version</td>
<td>JUNE 2020/ RM, JLS</td>
</tr>
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