

# PGR-QO-01 Quality Policy

Hitachi Energy is committed to contributing to society by developing superior, original technologies and products in the energy sector and growing into a world-leading company.

Hitachi Energy's Quality Policy sets out how we will comply with legal and regulatory requirements and provide highly reliable products and services following Hitachi's founding spirit of 'Harmony, Sincerity, and Pioneering Spirit'. We aim to satisfy our customers and to be their preferred partner.

1. We as an organization take safety, integrity, and quality as our license to operate and part of our DNA.
2. Our suppliers are partners who share our passion for quality. As a global leader in the social innovation business, we aim to increase customer satisfaction by continuously improving our quality management system.
3. Excellent employees are our greatest asset in meeting the needs of our customers. A strong workforce and a collaborative approach will enable us to share and practice Hitachi's 'Basics and Ethics' philosophy.
4. We are a continuously learning organization. Lean Six Sigma education and the Ochibo Hiroi approach enable our employees to use state-of-the-art problem-solving tools to find superior solutions for our products, processes, and services.

The Hitachi Energy leadership team sets challenging quality goals to drive operational excellence to meet customer expectations. Management is committed to providing the resources and tools to help employees achieve their goals.



**Claudio Facchin**  
Chief Executive Officer



**Ismo Haka**  
Chief Financial Officer



**Gerhard Salge**  
Chief Technology Officer



**Achim Braun**  
Chief Human Resources Officer



**Andrew Law**  
Chief Legal and Integrity Officer



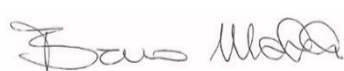
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Managing Director of Business Unit Grid Automation



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Managing Director of Business Unit High Voltage Products



**Bruno Melles**  
Managing Director of Business Unit Transformers



**Niklas Persson**  
Managing Director of Business Unit Grid Integration



**Noaman Amjad**  
Chief Marketing and Sales Officer; Head of Japan, South America and South Korea



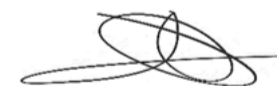
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Managing Director & CEO India and South Asia



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Head of Europe, Middle East & Africa



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