

Harvey Norman



Background

The Harvey Norman franchise network consists of more than 220 stores nationwide. Stanilite has been helping Harvey Norman deliver against its compliance obligations by working with various shop fitters deploying Nexus RF into the network of stores.

Objective

Harvey Norman's principle objective is to be able to monitor the status and test each stores emergency lighting system from a central location via their own internal computer network.

Implementation

Prior to installation, a network diagram is provided by Stanilite that details the installation location of each router which is programmed with an IP address provided by Harvey Norman. This unique address facilitates remote network visibility and central monitoring via our InSight® program.

ABB service teams met and provided guidance on the correct installation process with the contracted electricians. Our service team commissioned each site via a dedicated PC located at Harvey Norman's main administration centre located in Sydney.

Stanilite now monitor's all sites simultaneously using Nexus InSight a desktop program. We have estimated that this type of remote monitoring across the 220 stores would save Harvey Norman in excess of 1,320 labour hours annually of manual testing and the associated impact on their stores.

Ongoing support

Stanilite is working closely with the service contractor, ensuring his team is comprehensively trained in all aspects of the Nexus RF system. With regular training workshops held around the country and direct contact with our service technicians, we are guaranteeing that the end user is getting that the system performs as expected which continues to deliver a significant economic benefit.