

ELECTRIFICATION U.S.

Product life cycle announcement

CR385/CR386 NEMA Contactors and Starters

In accordance with the ABB global strategy, this product is in the life cycle management process. For process details, please visit [Life Cycle Management \(https://electrification.us.abb.com/life-cycle-management\)](https://electrification.us.abb.com/life-cycle-management).

Legacy product line (to be replaced)



CR385 Contactors
CR386 Starters

Replacement product line



AF series contactors
EF series overload relays

Affected product list

<http://search.abb.com/library/Download.aspx?DocumentID=1SXU912002G0201&LanguageCode=en&DocumentPartId=&Action=Launch>

Transition benefits

- Optimize logistics and cut administration costs with fewer product variants to handle
- Access global support and use the same products in all parts of the world: the 100 ... 250 V AC/DC coil covers all standard network voltages
- Push-in Spring terminals offer only one push for extremely fast wiring: faster than ever installation, easier than ever wiring, reliable as ever connections
- A reduction of the coil's energy consumption by 80% lets you save energy
- Secure your uptime by letting the AF technology overbridge voltage drops and sags.

LCM phase	Active	Classic	Last time to buy	Limited	Obsolete
Effective date	CR385 Contactors CR386 Starters		Dec 31, 2020	Dec 31, 2020	Dec 31, 2021 or When inventory is depleted

Product returns, pricing and other terms will follow standard ABB U.S. Electrification Life Cycle Management policies summarized below.

LCM phase	Active	Classic	Last time to buy	Limited	Obsolete
status description	Product is fully available for sale, quotation and promotion	Product will be replaced or phased out	Last date purchase orders will be accepted for above current on-hand inventory levels	Purchase orders only accepted for material in-stock	Product is no longer available, purchase orders not accepted
Product available for sales	Yes	Yes	Yes	Not guaranteed	No
New special pricing agreements (SPAs) and project quotations can be established	Yes	No	No	No	No
New equipment SPAs and project quotations can be established for equipment using these components	Yes	Announced separately	Announced separately	Announced separately	No
SPAs accepted for expansions	Yes	Yes	Yes	No	No
SPA rebate requests accepted per ABB policy	Yes	Yes	Yes	Yes	Yes
Price increases	Announced separately	Announced separately	Announced separately	Announced separately	No
Product stocking levels	Based on product	Based on product	Based on product	Limited, not being replenished	No
Delivery lead-times	Standard, based on product	Maybe longer than standard	Maybe longer than standard	From stock only, or made to order for quotes previously accepted	No
Product available for new or already quoted projects	Yes	Yes	Yes	Not guaranteed	No
Product available for expansion projects	Yes	Yes	Yes	Not guaranteed*	Please contact Service*
Returns accepted per ABB policy	Based on product	Based on product	Based on product	Based on product	No
Spares available	Yes	Yes	Yes	Not guaranteed*	Please contact Service*
Available in online tools	Yes	Yes	Yes	Not guaranteed*	No

*Please contact ABB Service if there is not a replacement product available in empower.

ABB North America Electrification Services
 Available 24/7/365
 Phone: 1-888-434-7378 (option 3)
 email: epis.service@abb.com
 website: <https://electrification.us.abb.com/services>

Product-specific support resources

Replacement product information

AF Contactor Webpage

<https://electrification.us.abb.com/products/contactors-starters/af-3-pole-contactors>

Motor Protection and Control Catalog

<https://search.abb.com/library/Download.aspx?DocumentID=1SBC100214C0201&LanguageCode=en&DocumentPartId=&Action=Launch>

Legacy product information

CR Series Contactors and Starters Webpage

<https://electrification.us.abb.com/products/contactors-starters/300400-line-full-voltage-starters>

Other support information:

- e-Configure (<https://econfigure.xe.abb.com/global/>)
- Online breaker configurator (<https://lowvoltage-configurator.tnb.com/configurator/#/select>)
- empower product selector (https://empower.abb.com/ecatalog/ec/EN_NA/c/Electrical_Distribution_1000)
- electrification.us.abb.com (<https://electrification.us.abb.com/>)
- ABB product news (<http://marketlink.tnb.com/>)

For additional information, please contact your ABB account manager.

Announcement revision history

Date	Revision no.	Description
Dec 11, 2020	1	Initial announcement

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