ABB Service Offer
Optimise the efficiency, availability and safety of your plant

In order to maximise the performance of equipment and systems, Cellier Activity of ABB France provides a full range of lifecycle services including preventive maintenance, spare parts and retrofit, system migration, training and technical audit.

Cellier Activity of ABB France ensures a worldwide support for all the equipment and systems of its installed base in the pulp and paper, paint and coatings, specialty chemicals, lubricants and grease industries.

Your goals are ours:
• Avoid unexpected production stops.
• Ensure your operational efficiency.
• Guarantee the quality of your products.
• Maintain the integrity of your process and assets.
• Optimise the lifecycle of your equipment and systems.

Preventive maintenance

Cellier Activity offers preventive maintenance action programs to meet the needs of their customers in terms of availability and lifecycle management of their production facilities.

These plans include periodic visits of our specialists. After each visit, a report including implemented actions and possible recommendations is written.

This service allows you to:
• Ensure a high level of efficiency of your assets.
• Improve plant reliability and minimise the risks of breakdowns.
• Extend the process equipment lifetime.
• Anticipate the alteration of worn parts and indicate the necessity to replace wornout components or suggest alternative solutions.
• Replace obsolete parts by new generation components in modernisation kits (retrofit).
• Better manage and lower maintenance costs.
• Guarantee sustainably site safety.
Spare parts and retrofit

Sales of genuine spare parts
From our facilities in Aix-Les-Bains, we ensure the order follow-up and worldwide delivery of spare parts for equipment and systems supplied by Cellier Activity.

Sales of reconditioned parts (standard exchange)
We offer the option “standard exchange” for certain parts and under certain conditions. The defect part is replaced by a reconditioned one.

Repair or part revision
After inspection of the returned defect part, our technicians will propose a repair or reconditioning service. For this repair, ABB service network includes workshops in France and overseas. The guarantee offered is to be agreed according to the part.

Retrofit / Modernisation kit
Wear parts or obsolete components are replaced by their modern equivalent, while preserving the original configuration of the installation and equipment.

These services allow you to:
- Benefit from a performing logistics service.
- Guarantee short delivery times.
- Guarantee the use of genuine parts.
- Extend the availability and lifetime of your equipment.

System migration & upgrade

Tailor-made services with strict methodology
ABB system migration and upgrade services are adapted to your technical specifications and include:
- recovery of input data,
- elaboration of project rules and validation of the programming standards by the customer,
- creation of the data base (import),
- construction of the graphic display from site data,
- creation of the operator workplace,
- tests and acceptance (hardware, software and applications),
- installation and start-up on site,
- training of system specialists, maintenance teams, shift manager and operators,
- assistance for start-up and transfer,
- production start-up,
- implementation of a telemaintenance connection (option),
- maintenance contract (option).

These services allow you to:
- Ensure an optimal performance.
- Reduce risks.
- Integrate information.
- Consider all factory needs.
- Extend system fonctionnalities by continuous evolution.
Training

Continued improvement of human performance
We have developed educational solutions including courses given by specialists, experts and consultants.

Main topics are:
• use and maintenance of electrical and mechanical equipment and installed units,
• control systems developed by Cellier Activity: Lubcel™, Papcel™, Paintcel,... (production monitoring and management, maintenance, system configuration),
• industrial technologies: paper coating, pigging, etc.

Our courses are intended for all users: operating staff, maintenance personnel, computing development personnel, etc.

In addition to our standard training courses, we can offer sessions adapted to your needs, organised in our facilities in Aix-Les-Bains or on your site.

This service allows you to:
• Gain and maintain skills,
• Ensure the long term performance of your equipment and systems by their correct use,
• Improve safety and control of your industrial process,
• Reduce breakdown or shutdown times,
• Make your investment more profitable faster.

Technical survey

The purpose of the technical survey is to use the skills and the knowledge of our experts in order to optimise the operation of the unit in order to decrease the risks of breakdown and downtime and obtain optimal performances. This technical survey is finalised by a report detailing the various points arising from the visits. If necessary, ABB suggests the repair of certain equipment, improvements to its use and its upgrading. ABB reserves the right to limit conditions of use. At the customer’s request, this technical audit can be accompanied by preventive and/or proactive action (equipment upgrade, improvements...).

This service allows you to:
• Improve the productivity of your plant thanks to ABB’s expertise.
• Benefit from our specialist advise.
• Reduce the cost of non quality and maintenance.
• Ensure that the plant is adapted to your needs.
• Comply with environmental, health and safety regulations.
Additional Information

We reserve the right to make technical changes or modify the contents of this document without prior notice. With regard to purchase orders, the agreed particulars shall prevail. ABB does not accept any responsibility whatsoever for potential errors or possible lack of information in this document.

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