VENTYX MOBILE WORKFORCE MANAGEMENT

Service Suite for Water Utilities
No other mobile workforce management provider knows water utility field work like Ventyx.

That’s why more water utilities partner with the Service Suite Team than any other MWFM provider in the world.

In collaboration with leading fresh and waste water utilities around the world, today’s Service Suite is designed specifically for the unique challenges of utility field operation teams. Helping them “do more with less”, increase customer satisfaction, and proactively prevent leakage loss while reducing costs by working smarter.

**Working Smarter**
- To maximize productivity, field operations teams need to accurately forecast field force demand, incorporate contractor workforces, create optimized schedules, and have intuitive, modern mobile applications
- To respond faster to urgent work, dispatchers need solutions that automatically handle routine work so they’re free to focus on exceptional events
- To delight their customers and do the job right the first time, field technicians need mobile applications that guide them through your unique business processes
- To manage customer commitments while proactively maintaining aging asset infrastructure, managers need to strike a balance between ensuring must-do work is optimally assigned and intelligently dispatching filler work

**SUCCESS REQUIRES THE RIGHT TEAM AND THE RIGHT SOFTWARE**

**The Right Team**
Working with the Service Suite Team is about long-term partnership. The Service Suite solution - the software, services and roadmap - has been developed in collaboration with the largest and most progressive group of utilities in the world. Our drive for continuous innovation in all aspects of the solution has kept our clients loyal and committed – many have been with us for decades. This means you can guarantee your success by choosing the team with the industry’s deepest expertise.

**The Right Software**
Service Suite is the last MWFM solution you will buy. Over 100,000 mobile technicians and their dispatchers use Service Suite everyday - the net effect of all their feedback is a comprehensive, intuitive solution proven to increase productivity and reduce cost. Service Suite provides the tools you need to operate and transform a 21st century field force.

**Do More With Less**
- Enforce optimal work practices
- Single enterprise solution for all work types
- 10% - 30% more jobs completed per day
- 10% - 40% response time improvement
- 40% fewer customer complaints
<table>
<thead>
<tr>
<th><strong>SERVICE SUITE TOOL SET</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FORECASTING WORK DEMAND</strong></td>
</tr>
<tr>
<td><strong>OPTIMAL SCHEDULING &amp; ROUTING</strong></td>
</tr>
<tr>
<td><strong>CONFIDENT APPOINTMENT BOOKING</strong></td>
</tr>
<tr>
<td><strong>EFFECTIVE DISPATCH</strong></td>
</tr>
<tr>
<td><strong>MOBILITY FOR THE 21ST CENTURY</strong></td>
</tr>
<tr>
<td><strong>TOTAL INTERACTIVE CONFIGURABILITY</strong></td>
</tr>
<tr>
<td><strong>BUSINESS INTELLIGENCE</strong></td>
</tr>
<tr>
<td><strong>SIMPLIFIED APPLICATION INTEGRATION</strong></td>
</tr>
</tbody>
</table>
ABOUT VENTYX

Ventyx, an ABB company, is a leading business solutions provider offering software, data and advisory services. Ventyx offerings comprise a broad range of solutions to address the most critical needs of utility, power and communications companies, including asset management, customer care, energy analytics, energy operations, energy trading and risk management, equipment reliability, mobile workforce management, network management and operational decision-making.

Contact Ventyx/Learn More: www.ventyx.com/contact