Project term services
Looking after your interests

ABB provides technical and engineering services to improve performance in the areas of compliance, operations and engineering to customers in the chemical, petrochemical, oil & gas, power, pharmaceuticals, metals and high hazard industries worldwide.

**Capabilities**

ABB can take responsibility for the delivery of a programme of small to medium (£10k to £10M) projects at site and become an integral part of the client team at operating facilities throughout the UK. We have an established track record of delivering term service type contracts of this nature entailing:

- Development, evaluation and optimisation of technical solutions
- Execution of upgrade and revamp projects on aging, high hazard, process plant
- Identification of and compliance with relevant health and safety regulations
- Assessment of existing equipment and pressure systems to establish fitness for purpose

**Our experience**

Our staff have a real understanding of the day-to-day operational issues faced by manufacturing organisations from experience gained working on live assets. As such the designs we develop take into consideration the operating constraints and practical considerations often overlooked by others.

We pride ourselves in our specialist process knowledge, front end capabilities and broad range of functional engineering expertise; each of which is attuned to the challenge of maintaining safe and efficient operation of aging process plant.

**Safety**

Safety is paramount in everything ABB does, both in terms of the well-being of our own people and all of those who may be affected by the work we carry out. All of our project delivery procedures are underpinned by tried and tested safe systems of work. We do not accept the inevitability of accidents and are totally committed to a ‘zero accident’ culture.

We are particularly proud of our first class safety record:

- More than 18 million man-hours without a RIDDOR reportable injury
- Numerous recent RoSPA awards for occupational safety
- Accreditation to OSHAS 18001
Our approach
Our approach is to deploy an optimally sized on site team, which is fully utilised and relatively stable in terms of numbers. This team will deliver minor to medium sized projects and remediation work which can be performed most efficiently from site. If necessary, the resource demands created by larger projects and peak workloads can be managed using resource based in one of ABB’s operating centres, which is capable of absorbing step changes in demand and can be flexed as required.

ABB assigns a core team from one of its operating centres to site for the duration of a term service contract. Where the site is remote from an ABB office, the core team is supplemented by local, agency personnel to minimise travel and living expenses. The number of local agency personnel engaged on the contract is flexed to manage fluctuations in workload.

ABB works with its clients to develop key performance measures for term service contracts to promote behaviours that are consistent with the overall targets and objectives for the site. Focus is maintained on delivering consistently: safely, cost effectively and on time every time.

“We have found ABB to be a company offering very high quality services in a timely, cost effective and professional manner and we look forward to a long term relationship.”

BP

Technical support
All this is backed up by our extensive, in-house technical and consultancy experience in:

- Discipline engineering - process; piping; vessels; rotating equipment; fired equipment; materials; electrical; instrument; control and automation; civil; structural and buildings
- Project consultancy, risk management and front end engineering
- Asset integrity and inspection
- Process safety

Benefits
- World class health and safety compliance, reducing risk to employees and improving motivation
- Ability to be flexible to project demands, with effective delivery and in-house resources for a tailored solution
- Delivery of regulatory compliance, managing risk and adhering to quality standards
- Through our specialist knowledge, capabilities and expertise we deliver projects on cost and on time
- ABB align to key business drivers and have a high level of corporate social responsibility, protecting client reputation
- ABB help install consistent behaviour throughout projects to reliably meet targets and objectives