



Online Terms for ABB Velocity Suite

1. DEFINITIONS.

“ABB Competitor” means an entity whose primary business is to develop and market software, data and services for external commercial sale and distribution in direct competition with the ABB Services.

“ABB Services” means the online application of ABB Services licensed pursuant to any Subscription Order Form, any content and database contained therein or distributed through the ABB Services, including Third Party Data, and any reports or other output derived from such sources, to which Subscriber is granted a license pursuant to these Terms of Use. All ABB Services licensed pursuant to these Terms of Use shall be more specifically identified in the Subscription Order Form(s).

“Authorized Site” means the Subscriber’s facility (as specified in any Subscription Order Form), where the ABB Services shall be accessed by Subscriber’s Authorized Users.

“Authorized User” means any employee of Subscriber (or any contractor engaged by Subscriber for the purposes of staff augmentation) for whom Subscriber has acquired a license for ABB to provide access to the ABB Services at Authorized Sites.

“CPI” means at the time of escalation calculation, the percentage increase in the applicable index as set out below not seasonally adjusted, for the most recent twelve-month period ending prior to the Term expiration date.

- (i) If payment currency is US Dollars: United States Consumer Price Index for all Urban Consumers for All Items (published by the US Dept of Labor Bureau of Labor Statistics);
- (ii) If payment currency is Euros: European index of consumer prices (EICP) (published by Eurostat);
- (iii) If payment currency is another local country currency: that country’s official, published Consumer Price Index for all Urban Consumers for All Items.

“Confidential Information” means non-public information of a party including, without limitation, the terms, conditions and pricing specified in any Subscription Order Form. Confidential Information of ABB includes, without limitation, the ABB Services and all data and information provided through the ABB Services. Confidential Information does not include information that: (a) was in the possession of, or was rightfully known by, the recipient thereof without an obligation to maintain its confidentiality prior to receipt from disclosing party; (b) is or becomes generally known to the public without violation of these Terms of Use; (c) is obtained by the recipient in good faith from a third party having the right to disclose it without an obligation of confidentiality; or (d) is independently developed by receiving party without reliance in any way on the Confidential Information.

“Documentation” means any user guides and manuals, whether in written or electronic form, provided by ABB regarding the ABB Services.

“Third Party Data” means any and all market data, including but not limited to index data, provided by a Third Party Licensor and redistributed by ABB to Subscriber.

“Third Party Licensor” has the meaning specified in Section 10.

“Subscriber Reports” means reports created by Subscriber containing content extracted from the ABB Services which has been summarized, aggregated, or otherwise altered by Subscriber.

“Subscription Order Form” means a duly executed order form relating to the provision of specific ABB Services by ABB to Subscriber and that expressly incorporates by reference these Terms of Use.

2. LICENSES AND RESTRICTIONS.

(a) Right to Use ABB Services. ABB grants to Subscriber, during the Term (as defined herein), a limited, non-exclusive, non-transferable, non-sublicensable license to use the ABB Services for Subscriber’s internal business purposes only (except as expressly authorized herein), solely by Authorized Users at the Authorized Site (if specified in the Subscription Order Form), subject to the terms and conditions of these Terms of Use.

(b) Restrictions. Except as expressly authorized herein, Subscriber shall not (i) resell, broker, redistribute, republish, transfer, sublicense, or relicense the ABB Services or use the ABB Services for third party transactions, service bureau use or publicly perform or publicly display the ABB Services; (ii) cause or permit the reverse engineering, disassembly, or de-compilation of the

ABB Services; or (iii) modify or otherwise create any derivative works of or from the ABB Services. Subscriber will not, and will not permit any Authorized User or third party to (i) allow any access to or use of the ABB Services by any individual other than Authorized Users or by individuals in excess of the number of Authorized Users for each Product approved on the applicable Subscription Order Form; (ii) remove, alter, or obscure any proprietary notices (including, without limitation, any copyright or trademark notices) of ABB or its licensors from the ABB Services; or (iii) access, use, reproduce, display, copy or use the ABB Services for the benefit of any person or entity other for Subscriber's internal use, except for (a) periodic summary reports of research results used in connection with Subscriber's customary business practices; and (b) the creation and distribution of Subscriber Reports; provided, however, Subscriber Reports distributed to third parties cannot contain Third Party Data that contain the data source description "Third Party Data – Restricted" and must contain the citation "Source: ABB Velocity Suite." Subscriber hereby warrants that it is not an ABB Competitor or accessing the ABB Services on behalf of, or at the direction of, an ABB Competitor. Subscriber may not, and will not permit its employees or agents to, sublicense, transfer, redistribute, resell or otherwise disclose Third Party Data to any other individual or legal entity, free of charge or for consideration, in whatever manner or form. Subscriber shall keep the Third Party Data in strictest confidence and use its best efforts to prevent the unauthorized publication, disclosure or copying of the Third Party Data. Any and all rights not expressly granted to Subscriber hereunder are reserved by ABB. Nothing set forth in these Terms of Use is intended to be, or is, a grant to Subscriber of any other intellectual property rights of ABB or its Third Party Licensors.

(c) Authorized Users and Sites; Security. To the extent that an Authorized Site is identified in the Subscription Order Form, Subscriber may change the Authorized Site only with ABB's prior written consent, which consent will not be unreasonably withheld. Subscriber may license the ABB Services for additional Authorized Users by ordering additional licenses at then current pricing on a Subscription Order Form. Subscriber acknowledges that it is Subscriber's duty to keep secure and hold in the strictest confidence all user identification codes and passwords pertaining to the ABB Services (the "User IDs") and the information obtained through the ABB Services. Accordingly, Subscriber agrees to: (i) unless otherwise agreed, prohibit the sharing of User IDs amongst Authorized Users; (ii) take all commercially reasonable measures to prevent unauthorized access to, or use of, the ABB Services or the data received therefrom, whether the same is in electronic form or hard copy, by any third party; (iii) not access and/or use the ABB Services via mechanical, programmatic, robotic, scripted or other automated search means, other than through batch or machine-to-machine applications approved by ABB; (iv) ensure that each of the Authorized Users that is not an employee of Subscriber has signed a written agreement with terms at least as restrictive as those contained in Terms of Use; and (v) not use any framing techniques to frame, wrap, or enclose the ABB Services or the information contained therein. Subscriber is liable for any breach of the terms of these Terms of Use by any Authorized Users.

3. OWNERSHIP. "ABB Property" means all of the following: (i) the ABB Services (including the Documentation thereto); (ii) any deliverables and/or work product developed while providing the ABB Services under these Terms of Use; and (iii) enhancements, modifications or derivative works to the ABB Services. Subject only to the licenses expressly granted in these Terms of Use, as between ABB and Subscriber, ABB shall be the sole owner of all intellectual property rights in and to the ABB Property. ABB may utilize all ideas, suggestions and feedback, or the like that Subscriber provides to ABB or otherwise makes with respect to the ABB Property without any obligation to Subscriber. To the extent that Subscriber has or later obtains any intellectual property rights in and to the ABB Property, or any future enhancement or modification thereto or any part thereof, by operation of law or otherwise, Subscriber hereby disclaims such rights, and assigns and transfers such rights exclusively to ABB, and agrees to provide reasonable assistance to ABB to give effect to such assignment and to protect, enforce and maintain such rights.

4. FEES AND PAYMENT.

(a) Fees. The Subscriber shall pay to ABB the annual license fees in the amounts set forth on the applicable Subscription Order Form (the "**Annual Fees**"). Subscriber shall also pay any other applicable fees and pre-approved expenses specified in the Subscription Order Form. Unless otherwise noted on the Subscription Order Form, the Annual Fees shall be payable in advance and shall be nonrefundable. All Subscription Order Forms are non-cancellable. The Annual Fees, together with any expenses and other amounts due and payable under the Subscription Order Form, constitute the "**Fees**."

(b) Invoices and Payment. ABB will invoice Subscriber for all Fees incurred by Subscriber. Each invoice from ABB will state the basis for any Fees included therein. Subscriber will pay all amounts set forth on each such invoice in immediately available U.S. funds within thirty (30) days of the date of invoice. In addition to the payments required hereunder, Subscriber will be responsible and reimburse ABB for all sales, use, and other taxes, fees, or duties, whether federal, state, or local, however designated, that are levied or imposed by reasons of the transactions contemplated hereby (other than any taxes based on ABB's net income). All unpaid fees and late payments will bear interest at a rate of 18% per annum. ABB may immediately suspend Subscriber's access to the ABB Services in the event of non-payment and/or late payment.

5. TERM AND TERMINATION.

(a) Term. Subscriber's subscription to the ABB Services will commence on the Effective Date and shall remain in effect for the service term set forth in the Subscription Order Form (the "**Initial Term**"). Thereafter, Subscriber's subscription to the ABB Services shall automatically renew or successive one (1) year terms (each, a "**Renewal Period**"), unless notice of non-renewal is given by either party no less than ninety calendar (90) days before the expiration of the Initial Period or then-current Renewal Period. Commencing with the first renewal term and for each subsequent year of the annual subscription term, the license fee shall increase by CPI. The Initial Term together with all applicable Renewal Periods shall be the "Term."

(b) Termination. In addition to any other remedy available to ABB under these Terms of Use, ABB may terminate these Terms of Use and/or Subscriber's subscription to the ABB Services (in whole or in part) if Subscriber commits a material breach. These

Terms of Use will automatically terminate in the event that either party becomes insolvent, admits its inability to pay its debts in writing, or ceases to carry on the business carried on by it. Provisions hereof relating to limits on liability, indemnification, use and protection of the ABB Services and its information and data, payment for the ABB Services, audits, and disclaimers of warranties shall survive the termination of these Terms of Use.

(c) Effects of Termination. Immediately upon the effective date of the termination of these Terms of Use for any reason, all of Subscriber's rights granted hereunder will cease to exist. Subscriber will, at ABB's sole discretion, return to ABB or destroy the ABB Services and all copies thereof and certify in writing Subscriber's compliance with such obligation.

6. WARRANTY DISCLAIMER. To ABB's knowledge, ABB takes reasonable measures to incorporate accurate and reliable data in the ABB Services; however, ABB uses publicly available sources to collect the data and information incorporated into the ABB Services and cannot verify the accuracy, completeness or timeliness of any such data or information. Accordingly, except as specifically set forth in these Terms of Use, THE ABB SERVICES, AND ALL DATA AND RESULTS DERIVED THEREFROM, ARE PROVIDED TO SUBSCRIBER STRICTLY "AS IS," AND ABB AND ITS SUPPLIERS EXPRESSLY DISCLAIM ANY AND ALL WARRANTIES AND REPRESENTATIONS OF ANY KIND WITH REGARD TO ANY ABB SERVICES, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF NON-INFRINGEMENT, TITLE, FITNESS FOR A PARTICULAR PURPOSE, FUNCTIONALITY OR MERCHANTABILITY, ACCURACY OF RESULTS OR INFORMATION, WHETHER EXPRESS, IMPLIED OR STATUTORY. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY ABB, ITS EMPLOYEES OR AGENTS WILL INCREASE THE SCOPE OF THE ABOVE WARRANTIES OR CREATE ANY NEW WARRANTIES.

7. INDEMNIFICATION.

(a) Indemnification by ABB. ABB will indemnify and defend Subscriber from and against damages, losses, expenses, and costs arising as a direct result of all claims, suits or proceedings brought by any third party to the extent any such claim, suit or proceeding alleges that the ABB Services, when used in accordance with these Terms of Use during the Term, infringe any U.S. copyrights or misappropriate any trade secrets (any such claim, suit or proceeding, a "**Claim**"). If the ABB Services (or any portion thereof) become, or in ABB's opinion are likely to become, the subject of a Claim, then ABB may, at ABB's option and expense, either: (i) procure for Subscriber the right to continue exercising the rights licensed to Subscriber in these Terms of Use, (ii) replace or modify the ABB Services (or portion thereof) so that the ABB Services (or such portion thereof) become non-infringing, or (iii) terminate these Terms of Use by written notice to Subscriber and refund all current Fees actually paid by Subscriber (if any), on a prorated basis. Notwithstanding the foregoing, ABB will have no obligation under these Terms of Use or otherwise with respect to any Claim based upon: (A) any unauthorized use, reproduction, or distribution of the ABB Services; (B) any access, use, reproduction, or distribution of the ABB Services after ABB provides Subscriber with written notice that such access, use, reproduction or distribution has been prohibited or superceded or may be infringing on a third party's intellectual property rights; or (C) any modification of the ABB Services by any person other than ABB or its licensors, suppliers, authorized agents or contractors. This Section 7(a) states ABB's entire liability and Subscriber's sole and exclusive remedy for infringement claims and actions.

(b) Indemnification by Subscriber. Subscriber will indemnify, defend and hold harmless ABB and its directors, officers and employees from and against any and all damages, liabilities, losses, fees, expenses, penalties and costs (including reasonable attorneys' fees, costs and disbursements) arising as a result of or otherwise related to all claims, suits or proceedings to the extent any such claim, suit or proceeding arises from or relates to any acts or omissions on the part of Subscriber or any Authorized User (or any person using Subscriber's User IDs) in connection with the ABB Services. Subscriber agrees to indemnify and hold ABB and its Third Party Licensors harmless for any loss or damage suffered by ABB or its Third Party Licensors from any unauthorized disclosure by Subscriber of Third Party Data to any other party. Subscriber acknowledges that in the event ABB or its Third Party Licensor brings an action to enforce their respective rights under this clause, the damage to ABB or its Third Party Licensor for improper disclosure may be irreparable and ABB and its Third Party Licensor will be entitled to an appropriate injunction in addition to other remedies available at law. This Section does not apply to Subscriber's that are state or government agencies and which are exempt under applicable law.

(c) Indemnification Procedures. As a condition of the foregoing indemnification obligations, the indemnified party will (i) promptly notify the indemnifying party of any indemnifiable Claim; (ii) give the indemnifying party sole control over the defense and settlement of such Claim; and (iii) provide reasonable cooperation and assistance to the indemnifying party in conducting its defense, at the indemnifying party's expense; provided, however, that the indemnified party may participate in the defense at its expense and the indemnified party's advance written approval is required for any settlement that (A) imposes any obligation of payment on the indemnified party, (B) does not unconditionally release indemnified party, or (C) requires any binding admission made on behalf of the indemnified party.

8. LIMITATIONS ON LIABILITY. TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, IN NO EVENT WILL ABB OR ITS THIRD PARTY LICENSORS BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, EXEMPLARY, SPECIAL, OR INCIDENTAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LOST DATA, LOST PROFITS AND COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, OR OTHER ECONOMIC LOSS, ARISING FROM OR RELATING TO THIS AGREEMENT (INCLUDING, WITHOUT LIMITATION, IN RELATION TO THE PRODUCTS, SERVICES, CONTENT, DATABASE OR SEARCH RESULTS), HOWEVER CAUSED AND UNDER ANY THEORY OF LIABILITY (INCLUDING, WITHOUT LIMITATION, NEGLIGENCE), EVEN IF ABB OR ITS THIRD PARTY LICENSORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHER, ABB AND ITS THIRD PARTY LICENSORS SHALL NOT BE LIABLE FOR ANY DAMAGES, ARISING OUT OF OR RELATED TO (i) ANY DATA OR CONTENT CONTAINED IN OR OBTAINED THROUGH THE ABB SERVICES OR (ii) SUBSCRIBER'S USE OF THE ABB SERVICES, WHETHER SUFFERED BY SUBSCRIBER OR ANY THIRD

PARTY. IF, NOTWITHSTANDING THE FORGOING, LIABILITY CAN BE IMPOSED UPON ABB, THE TOTAL CUMULATIVE LIABILITY OF ABB AND ITS THIRD PARTY LICENSORS IN CONNECTION WITH THIS AGREEMENT, THE ABB SERVICES, AND ANY INFORMATION, DATA, OR CONTENT, WHETHER IN CONTRACT, TORT OR OTHERWISE, SHALL NOT EXCEED THE AMOUNT OF FEES ACTUALLY PAID TO ABB BY SUBSCRIBER DURING THE TWELVE (12) MONTH PERIOD PRECEDING THE EVENTS GIVING RISE TO SUCH LIABILITY.

9. FOR U. S. GOVERNMENT END USERS. The ABB Services were developed at private expense and are a “commercial item” as that term is defined at 48 C.F.R. 2.101, consisting of “commercial computer software” and “commercial computer software documentation” as such terms are used in 48 C.F.R. 12.212. Consistent with 48 C.F.R. 12.212 and 48 C.F.R. 227.7202-1 through 227.7202-4, all U.S. Government end users acquire the ABB Services with only those limited rights set forth therein.

10. THIRD PARTY LICENSORS AS THIRD PARTY BENEFICIARIES. Subscriber acknowledges and agrees that certain rights licensed and certain services provided to Subscriber under these Terms of Use may be subject to rights held by providers of Third Party Data (the “Third Party Licensors”). Subscriber acknowledges and agrees that any such Third Party Licensor shall be a third party beneficiary under these Terms of Use and may, with ABB or independently, bring an action directly against Subscriber in the event of a breach by Subscriber of these Terms of Use respecting the Third Party Data or otherwise enforce on its own behalf and for its own benefit the terms and conditions of these Terms of Use in so far as they affect the right of such Third Party Licensor.

11. EXPORT CONTROL NOTICE. Subscriber acknowledges the ABB Services, or any part thereof, is being released or transferred to Subscriber in the United States and is therefore subject to United States export control laws. Subscriber acknowledges its exclusive obligation to ensure that its exports are in compliance with all applicable export control laws. Subscriber shall defend, indemnify, and hold ABB and its licensors harmless from and against any and all claims, judgments, awards, and costs (including Subscriber’s noncompliance with applicable export laws with respect to the use or transfer of the ABB Services outside the United States by Subscriber.

12. RELATIONSHIP OF THE PARTIES; PUBLICITY. Subscriber and ABB are independent contractors of one another. Neither party shall at any time represent that they are authorized agents or representatives of one another. Without ABB’s prior written consent, Subscriber will not issue press releases relating to its status as a subscriber of the ABB Services or use ABB’s logos or trademarks in promotional materials or on its web site. ABB may, upon notice to Subscriber, issue press releases relating to Subscriber’s status as a subscriber of the ABB Services and display Subscriber’s name in ABB’s customer list in promotional materials and on its web site, unless Subscriber specifically requests ABB not to do so.

13. CHANGES TO TERMS OF USE. Subscriber agrees to comply with changes to the restricted license granted in paragraph 2 above, changes in pricing, and changes to other provisions of these Terms of Use as ABB shall make from time to time upon notice to Subscriber; provided, however, pricing may only be changed at the commencement of the next Renewal Period upon at least ninety (90) days advance notice. Such changes may be made from time to time by any of the following methods: online announcements, customer bulletins, emails, online “click wrap” amendments, changes to the Terms of Use, mail, facsimile, announcements in invoices, revised published price lists, or any other written notice.

14. FORCE MAJEURE. ABB shall not be responsible for any delay or failure in performance resulting from occurrences beyond its reasonable control, including acts of God, war, terrorism, riot or other civil disturbance, outages of electrical, telecommunications or computer server hosting services, acts of government, labor strikes, or lockouts.

15. CONFIDENTIALITY. Each party may furnish the other party with Confidential Information. The parties agree that, during the Term and thereafter, each party shall not (a) directly or indirectly use, copy, reproduce, distribute, manufacture, duplicate, reveal, report, publish, disclose or cause to be disclosed, or otherwise transfer any Confidential Information of the other party to any third party (except as expressly contemplated by these Terms of Use), or (b) utilize Confidential Information for any purpose, except as expressly contemplated by these Terms of Use or authorized in writing by the other party. Subscriber will limit the disclosure of ABB’s Confidential Information, to employees with a need-to-know and who have been advised of the confidential nature thereof, or third party consultants who are not ABB Competitors with a need-to-know and who have been contractually obligated to maintain such confidentiality through signature of a nondisclosure agreement acknowledging the non-disclosure obligations of this Agreement and naming ABB as an intended third-party beneficiary. Subscriber shall provide copies of these agreements upon the written request of ABB. Subscriber shall be liable for any breach by any third party consultant of the confidentiality obligations contained herein.

16. GENERAL. Any Subscription Order Forms may be executed in counterparts and/or by facsimile, each of which shall constitute an original and both of which, together with these Terms of Use, constitute a single document and agreement. These Terms of Use and all Subscription Order Forms will be governed by the laws of South Africa without regard to or application of conflicts of law rules. The parties explicitly disclaim the application of the UN Convention on the Sale of Goods. If any provision of these Terms of Use is held to be unenforceable, that provision will be reformed in order to comply with the law and to the extent possible give effect to the original intent and economic impact of the original provision, and the remaining provisions will remain in full force. The failure of either party to require performance by the other party of any provision hereof will not affect the full right to require such performance at any time thereafter, nor will the waiver by either party of a breach of any provision hereof be taken or held to be a waiver of the provision itself. Neither these Terms of Use, nor any Subscription Order Form, nor any rights or obligations of Subscriber under these Terms of Use or any Subscription Order Form, may be assigned, delegated or transferred by Subscriber (in whole or in part and including by sale, merger, or operation of law) without the prior written approval of ABB. Except as permitted by

Section 16, these Terms of Use, together with all Subscription Order Forms executed in connection with these Terms of Use, comprise the complete and exclusive statement of the agreement between the parties, and shall supersede any proposal or prior agreement, oral or written, and any other communications between the parties in relation to the subject matter hereof. This Agreement will not be modified except by a subsequently dated written amendment or exhibit signed by both parties by their duly authorized representatives. This Agreement shall control over any inconsistent provision contained in any purchase order or other documentation submitted by Subscriber in connection herewith, except for those terms accepted by ABB in writing.