Power Protection Services
On-site training

On-site training is offered to train personnel on the operation of new equipment. Training can be performed at the customer site or at the UPS training centers.

- **ABB UPS training program**
  - **Product training**
    ABB Power Protection services offers comprehensive product training. In conjunction with the engineering team, ABB Power Protection services has developed a series of training modules to fit a variety of skill levels. From basic operator training to in-depth troubleshooting, we offer a complete training package.

- **Features**
  - On-site or factory training
  - Modular course design
  - Multiple skill levels
  - Tailored to fit your products
  - Factory certified training instructors

- **Benefits to customer**
  - Assures site personnel are able to properly operate equipment
  - Able to quickly access the status of the equipment and take appropriate action
  - Able to avoid potentially high risk situations by properly interpreting event/alarm logs
  - 7x24 technical support when questions arise

- **Key points**
  - **Basic/operator level**
    This level ensures that site personnel are able to safely place units into service or isolate them for maintenance. System metering and alarms are covered.

  - **Technician level**
    This level equips the personnel to perform system maintenance to ensure first responder support to critical equipment. The course is for user based maintenance of all equipment.
    - Separate modules for each product use a consistent layout for ease of use. All modules are offered with guaranteed levels of detail to provide differing degrees of expertise.
    - UPS training courses are provided at the factory or at the customer site.
    - Certificate of completion is given for each successfully completed course.