
Business Responsibility & Sustainability Reporting (BRSR) - Executive Summary

For the past several years, the Company had released its Business Responsibility Report BRR. This year is the first year where the Company has voluntarily adopted the recent BRSR template for its non financial reporting and covers the period between January – December 2021.

The Company's reports are intended to communicate its vision of sustainability, disclose how it manages environmental, social and governance aspects and demonstrate its progress towards sustainability goals and initiatives. These transparent disclosures allow the Company's stakeholders to benchmark its performance against industry peers.

The Company is focused on executing a strong ESG proposition by working with all relevant stakeholders as well as in its own operations. During the Covid-19 pandemic, in the last 2 years, the Company driven by intense collaboration among its teams prioritized on safety, health and well-being of its employees including communities.

An outline summary to demonstrate ABB India's commitment to the nine principles of BRSR is given below:

General disclosure

 **5**
Locations

 **25**
Plants

 **21**
Sales offices

 **20**
Divisions

 **3149**
Permanent employees

1.

PRINCIPLE

Business should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable



Integrity and transparency are integral to **ABB's Code of Conduct (CoC)**



Focused on **responsibility**, respect and determination



ABB Code of Conduct is the framework that explains the behavior expected of every **ABB employee and stakeholder globally**



100% of all Board of Directors, key management and senior personnel covered by integrity training as per CoC



Similar programs conducted for channel partners on ethics, **transparency and integrity**



Businesses should provide goods and services in a manner that is sustainable and safe

2.

PRINCIPLE



The **ABB Supplier Code of Conduct (SCoC)**, is a guiding document for value chain partners which, clearly explains the requirements of human rights, fair labor conditions, business ethics, HSE & material compliance



Continuous investment towards making **plants smarter** across India



Sustainable Supply Base Management (SSBM) program addresses topics of sustainability at each stage of supplier lifecycle management



In Nelamangala, Bengaluru, smart power products shopfloor achieved **30% more production** with **30% less space**



11 suppliers have been trained and **22 suppliers** were assessed for sustainability requirements during 2021



New sustainable products - eco-efficient switchgears, energy efficient smart meters, highest efficiency level IE5 motors were launched in 2021



PRINCIPLE 3.
Business should respect and promote the well-being of all employees including those in their value chains



5601 digital sustainability observation tours have been clocked with a hazard resolution rate of **98%**



Diversity ratio has more than doubled in the last 4 years and was **15.4%** in 2021



Wellness and mental health programs for all employees with vaccination assistance to **100%** of employees and their family members and contract employees



ABB's Leadership Learning Ecosystem focused on **100%** of employees with focus on continuous learning & development

4.

PRINCIPLE
Businesses should respect the interests of and be responsive of all its stakeholders



ABB India CSR focal areas



Education
Curiosity



Diversity & Inclusion
Courage



Communities & Environment
Care

Collaboration: shared purpose, partnerships for sustained impactful programs

In line with ABB values of: Curiosity, Courage, Care and Collaboration



4 mobile healthcare units benefiting **70,000** people annually, in and around our manufacturing locations



360 degree approach to **Covid management**



100 engineering scholarships with mentoring and industry readiness program for girls from disadvantaged background introduced



98 govt schools, **9000** students benefit from a special learning outcome improvement program





PRINCIPLE 5.
Business should respect and promote human rights



Respect for human rights is an integral part of ABB Code of Conduct and **ABB Sustainability Strategy 2030**



Human Rights **due diligence** process in place with champions nominated & trained across key functions and business areas



Multi pronged approach to Human Rights covering employees, suppliers and contractors, local communities and society



Human Rights **awareness training** to most of the employees

6. **PRINCIPLE**
Business should respect and make efforts to protect and restore the environment



4% increase in water recyclability from 2020



Nelamangala, Bengaluru campus certified water positive with **water positivity index at 1.24**



18% reduction in Green House Gas (GHG) intensity (scope 1 and 2 emission) from 2020



3 campuses and **corporate office** certified by IGBC/LEED green rating system





Business, when engaging in influencing public a regulatory policy, should do so in a manner that is responsible and transparent

PRINCIPLE

7.



Best practices and technical knowhow sharing with industry associations like CII, Swiss and Swedish Chamber of Commerce



Part of 12-member committee at IEEMA, on cyber-security of power plants

8.

PRINCIPLE Business should promote inclusive growth and equitable development



More than 11 lakh lives positively impacted with CSR projects



70% of direct material for ABB manufacturing locations sourced from within and neighboring districts



PRINCIPLE 9.
Businesses should engage with and provide value to their consumers in a responsible manner



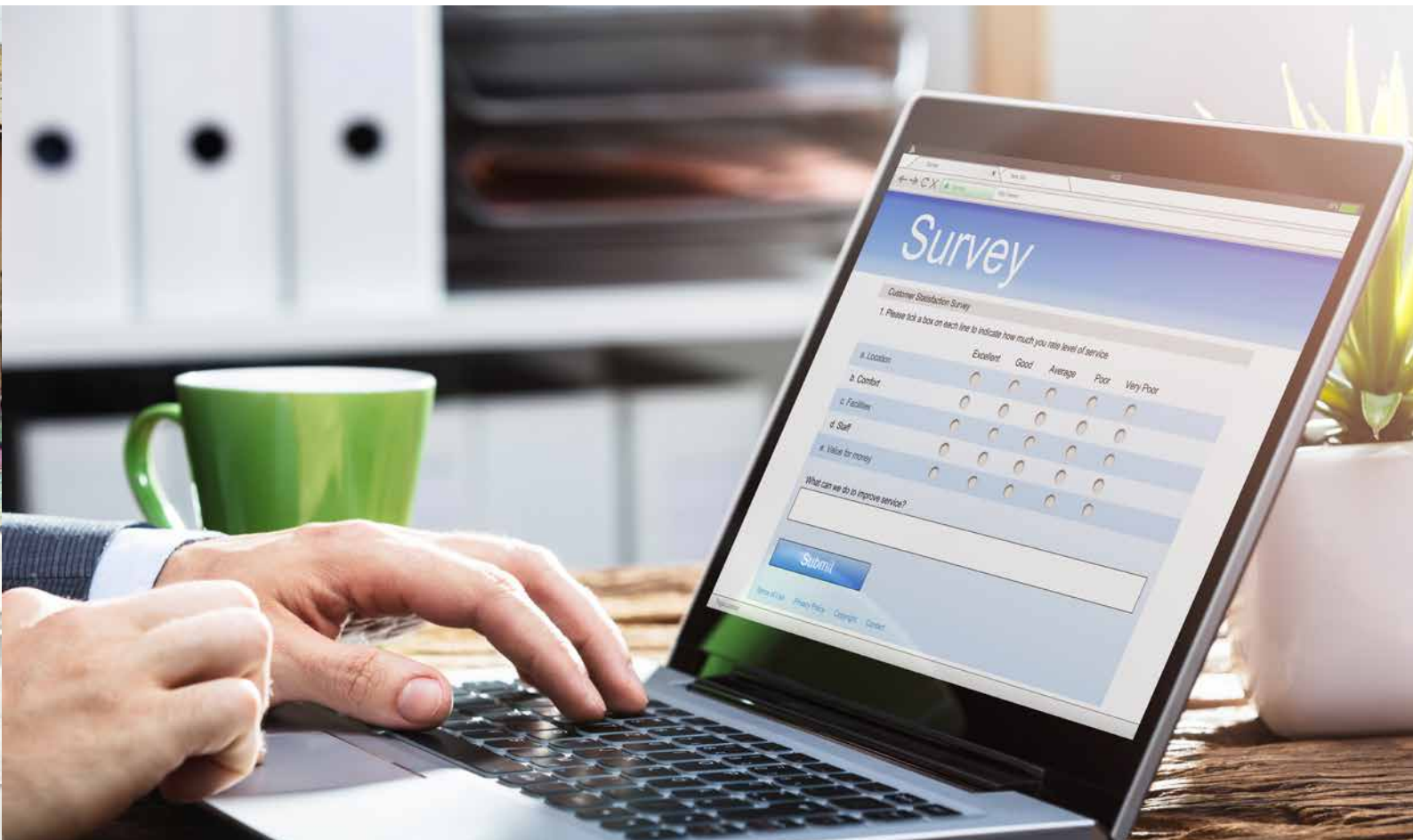
Net Promoter Score (NPS) survey methodology adopted by the company to know how the perception of its customers, every two years



In 2020, **5,427** customers were invited for NPS survey and our score was **66%**



The Company **respects and protects personal data** of individuals. ABB India initiatives are aligned with ABB global's personal data initiatives



[Complete BRSR report here](#)