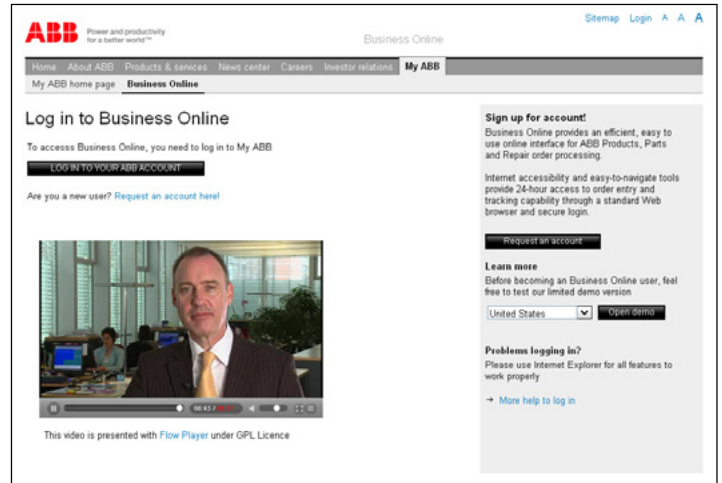


Business Online

Real-time on-line product, parts, and repair order management

www.online.abb.com

Obtain access to thousands of ABB products, parts, repair and refurbishment services, through a standard web browser and secure log-in.



Business Online—the easy to navigate Internet tool—enables you to place orders, verify stock availability and pricing, and track orders any time, 24/7.

Business Online includes access to products, parts and repair services for numerous ABB product groups, including:

- Drives
- Control Systems
- Robots
- QCS/AccuRay
- Process Analyzers
- Alpha Laval
- Instrumentation
- Motors
- Bailey Products
- And more

Features

- Single interface to all published ABB spare parts and services with supporting documentation and images
- 24/7 online ordering capability
- Parametric product search capability with stock availability
- Emergency ordering with instant notification to ABB logistics centers
- Order processing for New, Repair, Exchange, Pre-Owned and Warranty offerings
- A fully integrated quotation creation and approval process for spare parts and services
- Request for quotation
- Serial number search
- Purchase order and credit card payment options
- Automatic email notification of order status
- Fault and failure reports
- Real time shipment traceability

Comments from Business Online users:

“To be able to simply, quickly get a price is helpful.”

“I like to see the repair orders I’ve placed and follow their progress, check for problems, and refer back to that information. The online failure reports are valuable.”

“When I’m traveling I can price up an order at 10:00 P.M. if I wish, it allows me the flexibility that my schedule demands.”

“My business runs 24/7, I like the ability to place my orders at the time I choose, not just normal business hours.”

Register for a free account

Obtain the benefits of Business Online’s convenient features, order processing, tracking efficiencies, and asset performance data visibility.

Register today for free access to Business Online

1. Go to www.online.abb.com
2. Click “request an account”
3. Complete the online form and submit

It’s that easy! Your request will be processed; your username and password will be sent to you via email.

For additional information regarding Business Online, or to place an order, contact the ABB North America Customer Service Center (see reverse).

North America Customer Service Center

29801 Euclid Avenue, 3P6

Wickliffe OH 44092 1832, USA

Tel: 1 800 HELP 365 (1 800 435 7365)

Option 2, option 2 for parts

Fax: +1 919 666 1392

E-mail:

Web:

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