

ABB DRIVES SERVICE

ABB Drive Care

Allow your business to prosper



Simplify your drive maintenance with the expertise of the equipment manufacturer. With ABB Drive Care agreement you get the right service that matches your needs and budget.



Cut complexity and add efficiency

An ABB Drive Care agreement covers routine and emergency maintenance needs. Its clear and simple procedures avoid confusion and wasting time, thereby bringing levels of efficiency and fuel success.



Control costs

Preventive maintenance, repairs, and other support activities are offered at a fixed annual price, regardless of how often the support is used, thus eliminating any concerns about unplanned expenditure.



Stay focused

With an ABB Drive Care agreement you spend less time being distracted by non-core activities, yet safe in the knowledge that your drives are fully maintained.

Important facts to know...

...even in tough economic times, about 95 percent of our contract customers continue renewing the service contracts for their drive assets?

...you can create by yourself the most suitable service contract for your drives. Learn how from your ABB drives service representative...

Need help?

Contact ABB or third party channel company.

new.abb.com/drives/services/abb.com/searchchannels

ABB service agreements



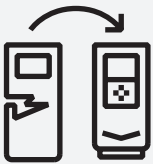
Preventive Care

Easy, planned service with a fixed price. A care package based on the drive's specific maintenance schedule. ABB offers replacement of aging components optimizing the life time performance of your drive.



Complete Care

Full coverage and peace of mind in one package. A care package with a fixed annual maintenance fee covering replacement of aging components as well as unexpected failures. The service includes preventive maintenance kits, repair parts as well as labor.



Replacement Care

Important if you want to have fixed yearly maintenance costs for your installed base of drives from various manufacturers. If any of your drives from other manufacturers fail, we deliver an ABB drive.

Engineering, installation and commissioning are also available as optional extras. For ABB drives, we perform Preventive Care, and if a drive fails, we get it up and running again (labor and parts are included).



On-site Response Time

Fundamental whenever you require a drive expert at site within a desired period of time.

It takes only one phone call to access the service.



Technical Support

Recommended if you want telephone assistance and rapid troubleshooting advice should a drive fail.

It takes only one phone call to talk to the drive expert on duty.



Remote Support

Necessary if you want to recover production as fast as possible.

The drive expert on duty has remote access to the drive data and provides the most effective telephone assistance.

For more information, please contact your local ABB representative or visit:

abb.com/drivecare
abb.com/searchchannels

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