
ABB CYLON® TECHNICAL BULLETIN 530

Issue Date: 21 December 2023

Recall: PT1000 known issue in Firmware 9.3.1 (FBVi, FBTi, FBXi, CBXi)

Products Affected: FBXi-X256, FBXi-X48, FBXi-8R8-X96, FBXi-8R8-H-X96, FBTi-7T7-1U1R, FBTi-6T1-1U1R, FBVi-2U4-4T-IMP, FBVi-2U4-4T-SI, FBVi-2U4-4T, FBVi-2U4-4T-FA-IMP, FBVi-2U4-4T-FA-SI, CBXi-8R8, CBXi-8R8-H

Summary

PT1000-type sensors give incorrect readings in FBVi, FBTi, FBXi, CBXi Firmware v9.3.1. This firmware has been recalled, and a fixed version will be available shortly.

Customer Impact

Customers using PT1000 sensors who have downloaded v9.3.1 firmware should revert immediately to FBVi, FBTi, FBXi Firmware v9.2.7 and CBXi firmware v9.2.4.

v9.3.1 binaries are no longer available from the ABB website. If you are not using PT1000 sensors, and wish to use this software, contact please contact Global SBS Support global-sbs.support@abb.com.