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BULLETIN

# MCS-FW License Grace Period Issue

## Executive summary

It has been identified that the MCS-FW does not provide the intended 90-day grace period in forwarding the events to the SIEM servers after the license expiry. Instead, it stops forwarding the events immediately upon license expiration. This behavior deviates from the expected functionality.

The bulletin explains the details of the issue and possible workaround for the PIN.

## 1. Products concerned

MCS-FW 1.6

MCS-FW 1.7

MCS-FW 1.8

## 2. Product issue number

SP-EC-18-122380

## 3. Description

Production licenses for MCS Forwarder specify a grace period of 3 months beyond the regular expiration date.

### Impacted functionality:

MCS – Forwarder to SIEM forwarding functionality only. Forwarding to MCS-OP and MCS-Web has no impact as there is no license for this in MCS-FW.

### Expected Behavior:

After the license expires, MCS-FW should continue to forward events to the SIEM server until the end of the grace period, providing users sufficient time to renew their licenses without affecting the normal operation.

### Observed Behavior:

Upon license expiration MCS-FW stops forwarding the events to the SIEM servers without prior warnings.

## 4. Workaround

Updated licenses are issued to systems with a license expiry date of 2025-02-28 or prior and are available in My Control System (Web). This update will extend the license expiry to the current end date of grace period. Users need to download the offline data file and install the updated license to the MCS-FW on those systems before the current expiry date of the license. For systems with an expiry date of 2025-03-01 or later, it is recommended to upgrade to MCS Forwarder v1.9 before the license expiry date

## 5. Corrective action or resolution

Upgrade to version 1.9 which will be released by end of January 2025.

## 6. Revision history

| Rev. Ind. | Rev. date | Page / Chapter | Department | Change description |
|-----------|-----------|----------------|------------|--------------------|
| A         |           | all            |            | Initial version    |

| <b>Rev. Ind.</b> | <b>Rev. date</b> | <b>Page / Chapter</b> | <b>Department</b> | <b>Change description</b> |
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