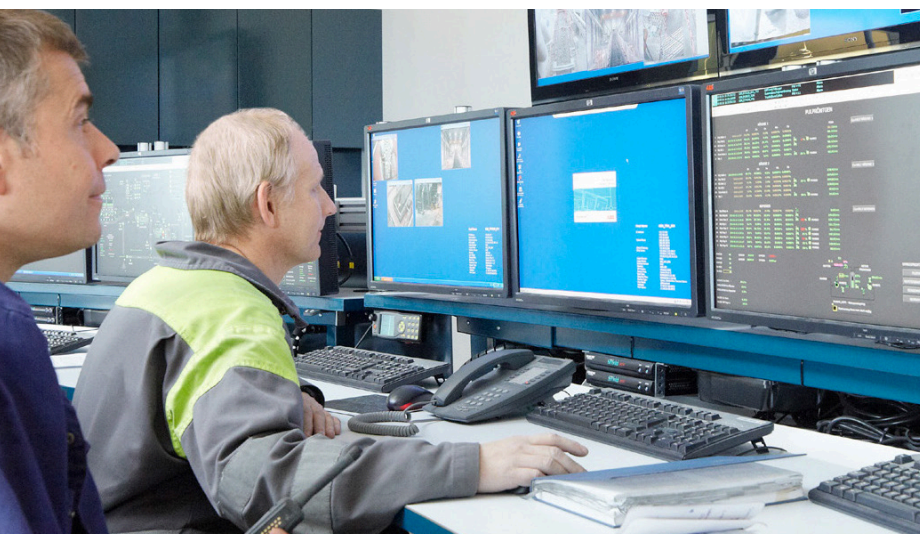


ABB NORTH AMERICA

Cleveland, Ohio

Facility Overview



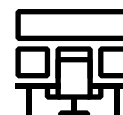
Location
23000 Harvard
Road, Highland
Hills, OH
44122



**Operational
since**
2018



**Number of
employees**
400



Offering
Industrial Automation
Systems & Services

What we do in Cleveland

Coordinate U.S. customer service and provide parts and repair services to industrial customers. We also provide technical support to industrial customers and facilities that use ABB's market-leading Distributed Control Systems (DCS). ABB's DCS is used by manufacturing, power generation, and water processing plants to automate and manage their operations making them safer, more energy-efficient, and more productive. The Cleveland facility also serves as the main U.S. Contact Center for all of ABB's business units, providing 24/7 service and ensuring that critical industries don't miss a beat.

Who we serve

With a new facility in 2018, ABB has been in the Cleveland area for over 100 years serving and supporting customers in various industries including manufacturing and processing plants in the Chemical, Pulp and Paper, and Oil and Gas sectors and Pharmaceutical. We also serve Power Generation and Water utilities who use ABB's DCS to manage their facilities.

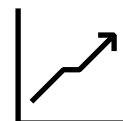
ABB in the U.S.

ABB is a pioneering technology leader that works closely with utility, industry, transportation and infrastructure customers to write the future of industrial digitalization, increasing productivity and boosting efficiency.

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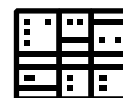
~ 60 manufacturing
or assembly sites



> \$14b invested
since 2010



24,000
ABB employees



9 Major
R&D centers

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