Product service offerings
9438 low and high level dissolved oxygen monitor

Continued support throughout the product life-cycle

Measurement made easy

Introduction

This document provides an overview of the 9438 dissolved oxygen monitor life-cycle phases detailing ABB’s availability to support this product now and in the foreseeable future.

Benefits

Improving operational reliability
— Product life-cycle management supports asset management and budgeting by providing information at the right time; implementation of a life-cycle strategy improves operational reliability

Maximizing production up time
— Operational reliability means non-stop processes; accordingly, the systematic application of the product life-cycle management model will maximize production uptime

Lowering life-cycle cost
— Maximum production uptime minimizes failure costs and therefore reduces overall operational expenditure – in other words, product life-cycle management lowers life-cycle costs

This life-cycle service approach saves costs, time and stress; aids planning and provides the peace of mind that all instruments are maintained to the same proven standard.
Life-cycle phases

**Active**
— Current manufactured product available to all customers with upgrade and life-cycle support

**Classic**
— Withdrawn from sales and manufacturing but upgrade and life-cycle support still available

**Limited**
— Limited product and life-cycle services available; suggest upgrade replacement prior to pending obsolescence notice

**Obsolete**
— Availability of support is not guaranteed due to cost; product must be replaced with new technology

Service offerings through the product life-cycle

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<th>Life-cycle management phase</th>
<th>Active</th>
<th>Classic</th>
<th>Limited</th>
<th>Obsolete</th>
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<td>9438 dissolved oxygen monitor</td>
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<tr>
<td>Selection / Configuration</td>
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(✔) Dependent on availability

For further information please contact your local ABB Measurement & Analytics product sales office or your account manager.

Contact us

**ABB Limited**
Process Automation
Oldends Lane
Stonehouse
Gloucestershire GL10 3TA
UK
Tel: +44 1453 826 661
Fax: +44 1453 829 671

**ABB Inc.**
Process Automation
125 E. County Line Road
Warminster
PA 18974
USA
Tel: +1 215 674 6000
Fax: +1 215 674 7183

www.abb.com/measurement

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