The following labor rates are applicable during Primary Working Hours (PWH) defined as an 8-hour period beginning between 8:00 A.M. and 5:00 P.M. Monday through Friday, excluding national and recognized holidays. The primary work hours include a one half-hour non-paid lunch period and two 15-minute breaks during the day. List rates are subject to change without notice.

Field service made easy

2024 ABB holiday schedule

- Monday, January 1 - New Year’s Day
- Monday, January 15 - Martin Luther King Jr. Day
- Friday, March 29 - Good Friday
- Monday, May 27 - Memorial Day
- Thursday, July 4 - Independence Day
- Friday, July 5 - Independence Day day after
- Monday, September 2 - Labor Day
- Monday, November 11 - Veteran’s Day
- Thursday, November 28 - Thanksgiving
- Friday, November 29 - Day after Thanksgiving
- Tuesday, December 24 - Christmas Eve
- Wednesday, December 25 - Christmas Day

Rates

<table>
<thead>
<tr>
<th>Standard Field Service Rates</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Rates</strong></td>
<td><strong>Field Service Labor</strong></td>
</tr>
<tr>
<td>Standard Rate - Labor</td>
<td>$205.00</td>
</tr>
<tr>
<td>Standard Rate - Travel</td>
<td>$165.00</td>
</tr>
</tbody>
</table>

Condition of Service

- Chargeable time includes time spent at the client’s facility, round trip travel, time spent off-site preparing written reports, and the time for all the other activities required on the client’s behalf.
- A minimum of eight (8) hours is charged for any service call to a client’s facility.

Stand by Time

- If a person is requested by the customer to standby on or in the vicinity of the customer site, standby hours will be billed using applicable rates above. If a person is not requested, no charges will be applied, however; the person will not be available to work, is considered unassigned, and is free to be assigned to other projects.

Cancellation Fee

- per ABB Standard T&Cs any order may be cancelled by Purchaser only upon prior written notice and payment of termination charges, including but not limited to, all costs identified to the order incurred prior to the effective date of notice of termination and all expenses incurred by ABB attributable to the termination, plus a fixed sum of ten (10) percent of the final total price to compensate for disruption in scheduling, planned production and other indirect costs.
- Expediting Fee: ABB will charge a $500 expediting fee for all services with requested start date within 5 business days from request for service.
Overtime Hours

- For billing purposes ABB Inc. defines overtime as those hours worked outside the Primary Working Hours or in excess of eight (8) hours in one day. The standard charges for overtime are defined as follows:
- All work performed outside the Primary Work Hours or over 8 hours in one day is charged at one and one-half times the labor rate (Base Service Labor Rate X 1.5).
- All work performed on Saturday is charged at one and one-half times the labor rate (Base Service Labor Rate X 1.5).
- All work performed on Sunday, National/ABB recognized Holidays is charged at two times the labor rate (Base Service Labor Rate X 2).

Travel Expenses

- Travel Time: To be charged at applicable travel rates as listed above.
- Transportation and Living: Cost +10% (Airfare, hotel, rental car, train, boat, taxi, etc.)
- Food & Incidentals Per Diem: $75.00 (Domestic)

Notes

- Rates shown are in U.S. Dollars
- All Rates based on ABB Standard Terms & Conditions of Sales.
- Rates are exclusive of travel and living.
- Shift greater than 12 hours per day must be agreed upon prior to project start (no shift to exceed 14 hrs. per day)
- Price does not Include any Sales or Use Tax.