

PARTS AND REPAIR SERVICES

DID YOU KNOW?

Why Top-Performing, Profit-Focused Facilities Rely on Genuine OEM Parts

When budgets are tight, it's tempting to cut costs with non-OEM or surplus parts. But what seems like a smart short-term decision can lead to long-term risks, higher costs, and operational headaches.



Here are 7 key reasons why OEM parts are the smarter choice for facilities that prioritize performance, safety, and long-term value.

True Cost of Ownership

OEM parts are engineered to meet exact specifications for your equipment. They deliver optimal reliability and performance. Non-OEM parts may look similar but often fall short in quality—leading to breakdowns, costly repairs, and lost production time.

Warranty Protection

Using ABB-certified parts keeps your warranty intact. Non-OEM or surplus parts can void warranties and even cause damage to other components—leaving you with unexpected repair bills and no coverage.

Supply Chain Visibility

OEMs track your parts usage and inventory trends to help forecast future needs. Non-OEM suppliers break that connection, making it harder to plan, predict, and prevent downtime.

Safety Comes First

OEM parts are tested for safety and reliability. Substandard parts may compromise worker safety and increase the risk of accidents—costing far more than any upfront savings.

Compatibility & Updates

Only OEMs provide critical updates like Engineering Change Notices (ECNs), firmware revisions, and compatibility alerts. Non-OEM suppliers often lack access to these updates—leading to mismatched parts and extended troubleshooting.

“New” Isn’t Always New

Surplus parts may be labeled “new,” but without a verified supply chain, there’s no way to confirm their age, origin, or condition. You risk installing outdated or mishandled components with unknown histories.

One Weak Link Can Break the Chain

Your facility is only as strong as its weakest part. Using inferior components anywhere in your system can compromise the entire operation—impacting quality, reliability, and safety.

Play it safe; Play it smart.
Always specify original ABB spare parts.