

# LogMaster

## Data capture utility



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We are committed to teamwork, high quality manufacturing, advanced technology and unrivalled service and support.

The quality, accuracy and performance of the Company's products result from over 100 years experience, combined with a continuous program of innovative design and development to incorporate the latest technology.

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## 1 INTRODUCTION

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LogMaster is a data capture utility for retrieving log data and device information from ABB AquaMaster water meters. It currently supports direct connection to the AquaMaster and remote connections via modem (GSM enabled AquaMasters only) or Vodafone Paknet Radiopad (Paknet AquaMaster installations only).

Log data from the AquaMaster can be saved in comma-separated variable (CSV) format for importing into other applications. For example, spreadsheets for graphing purposes.

When requesting log data, LogMaster can be configured to:

- reset the flow/pressure loggers,
- reset the flow/pressure loggers with a new logging interval,
- synchronize the AquaMaster's time and date with that of the PC.

LogMaster is compatible with Microsoft Windows XP, Windows 7 32bit and Windows 7 64bit.

## 2 PREPARATION

### 2.1 Installing the LogMaster Software

Insert the CD and use the Windows software installation facility to load the **LogMaster** program. Follow the on-screen instructions.

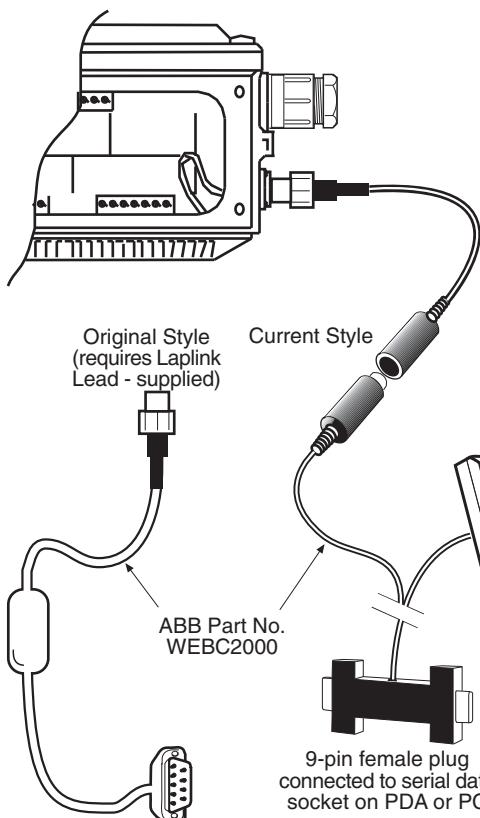
### 2.2 Connecting a Computer to a Transmitter – Fig. 2.1

Refer to Fig. 2.1 for direct connection to the AquaMaster Transmitter. For remote connections, connect a PC comm port to the connection hardware (modem, GSM terminal, radiopad etc.).

### 2.2.1 Configuring the PC Comms Ports

- 1) From **Comms** drop-down menu (see Section 3.2.1) set the **Remote Connection Port** comm port setting to which the modem or radiopad is connected.
- 2) Set **Direct & Terminal Mode Port** to the port number to be used for direct connections or in terminal mode.

Metal AquaMaster Transmitter



Plastic AquaMaster Transmitter

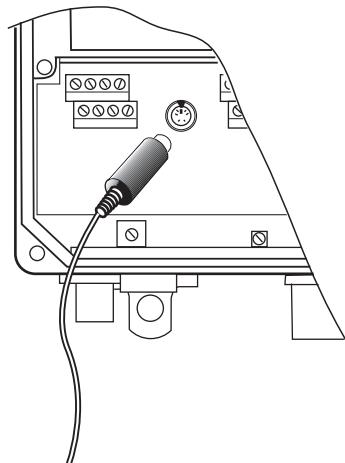


Fig. 2.1 Connecting PC to Transmitter

## 3 OPERATION

### 3.1 Starting LogMaster

Select **LogMaster** from the program menu and the Main Menu is displayed. Windows commands and conventions apply. To ensure that all the data can be seen, maximize the window.

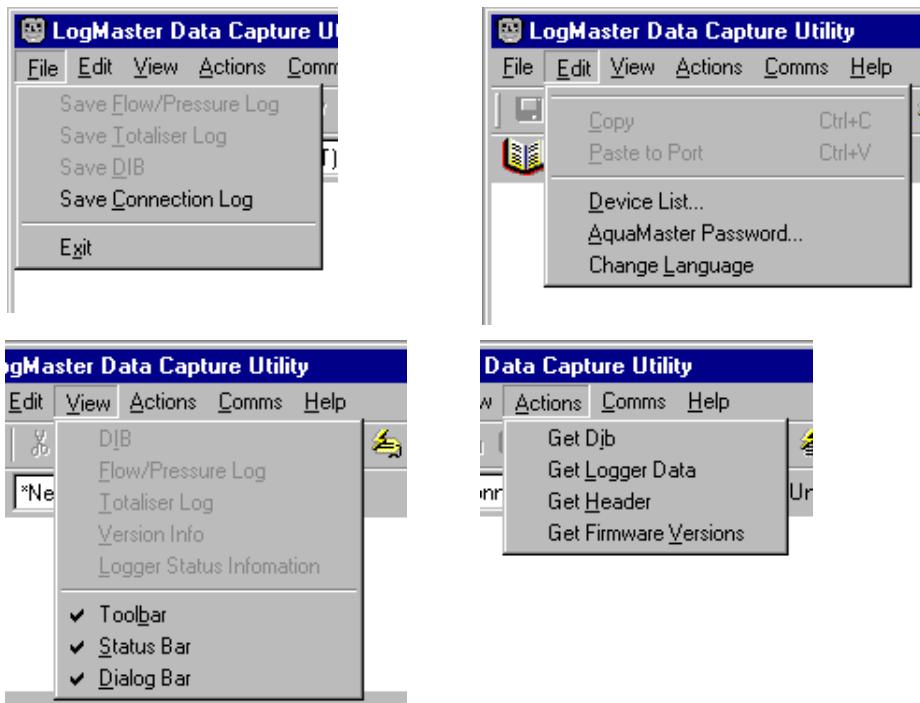
### 3.2 The Menus – Overview

The main menu is structured as illustrated below. The **Tool Bar**, **Dialog Bar** and **Status Bar** may be hidden or displayed using switches in the **View** menu.



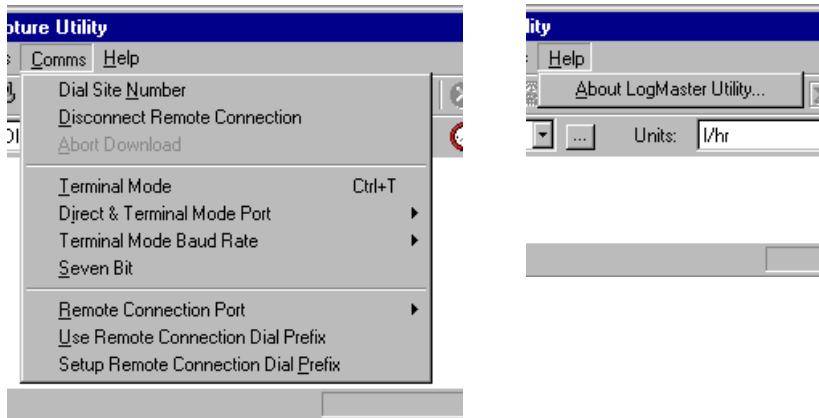
#### 3.2.1 The Drop-Down Menus

These contain all of the functions. For convenience, commonly required functions are presented as 'buttons' on the **Tool Bar** – see section 3.2.3 for a description of each button.



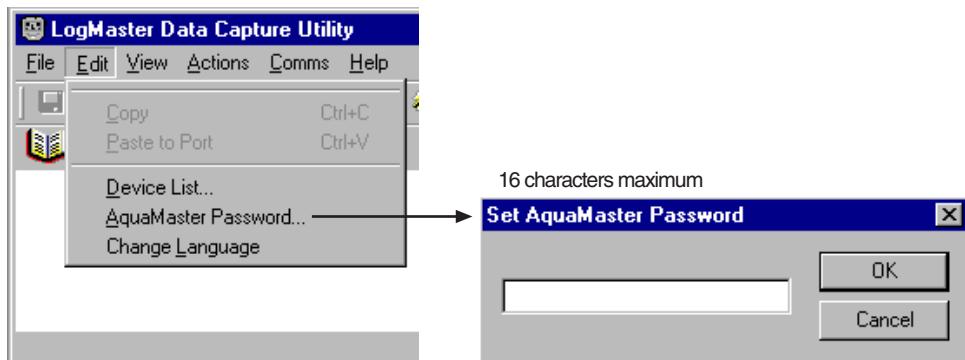
## ...3 OPERATION

### ...3.2.1 The Drop-Down Menus



Note. Terminal Mode Baud Rate should be set to 4800 for direct connections.

### 3.2.2 Changing Logger Access Passwords



Note. The password is used to access the AquaMaster logger. Needed for logger data or header requests.

### 3.2.3 The Tool Bar Buttons

The function of each active button is displayed when the pointer rests over it and are further expanded on the **Status Bar**. ‘Tool Tips’ also pop up by the buttons if the mouse pointer rests over the button for one second.

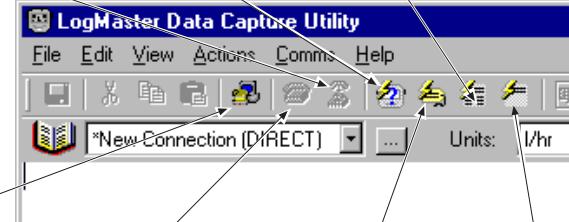
The function of each relevant button on the **Tool Bar** is defined below.

Press to cut connection (hang up). This can be done at any time except during a request.

Press to get and display current system AquaMaster version.

Press to get logger data. Time span or Record Serial number (RSN) range is achieved by setting parameters in the displayed dialog – see 3.4. Requires AquaMaster logger access password else request will fail.

Press to activate terminal mode. This locks open a channel to an allocated comms port. Connection timer also starts. There is now direct access to the AquaMaster menu handling system if connected directly. For modem or radiopad communication, manually dial (using AT commands for modem connections) or press dial button if the target site is displayed in the **Site** window.



Press to dial and connect to displayed site. Option only available for modem or radiopad sites. See section 3.3.1.

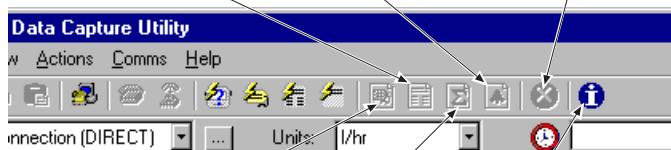
Press to get and display DIB = Device Information Block.

Press to get and display logger header data only. This feature is password protected. Choose an appropriate logger, 1, 2 or 3, from the displayed menu.

Press to display stored data from previous use of Logger button.

Displays status information of last log retrieved.

Press to stop current request.



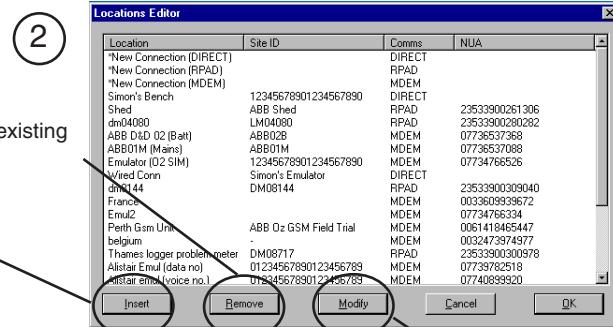
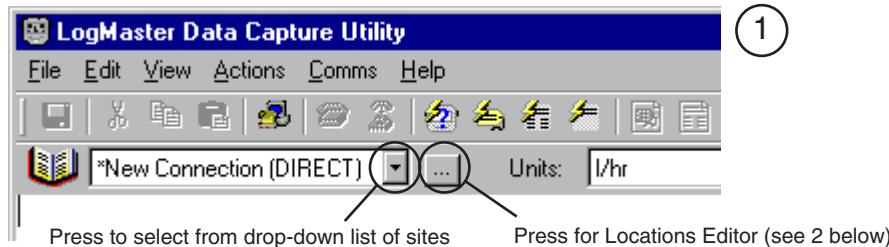
Press to display stored DIB from previous use of DIB button.

Press for Totaliser (if data has been retrieved from logger 3).

Display LogMaster information.

## ...3 OPERATION

### 3.3 Using the Address Book



- 3 Enter details in each of the fields as required.

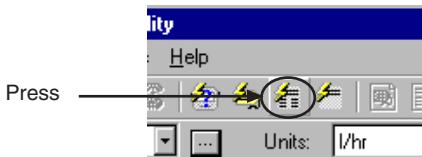
The screenshot shows the "Insert New Location" dialog box. It has four input fields: "Location" (with a dropdown arrow), "Site ID" (with a dropdown arrow), "Connection Type" (set to "DIRECT" with a dropdown arrow), and "Number" (with a dropdown arrow). There are also "Done" and "Cancel" buttons. A callout from the "Number" field points to the text "32 characters maximum".

Site's phone number (modem connections) or NUA (radiopad connections).

Disabled for direct connections.

Selection of connection type: DIRECT, MDEM, RPAD.

### 3.4 Logger Access



Set up the parameters (see below) to suit.

Select the logger to: 1, 2 or 3  
Loggers 1 and 2 are flow/pressure loggers.  
Logger 3 is the Totalizer log.

Time synchronization with the PC.  
Select: **Before, After, None**

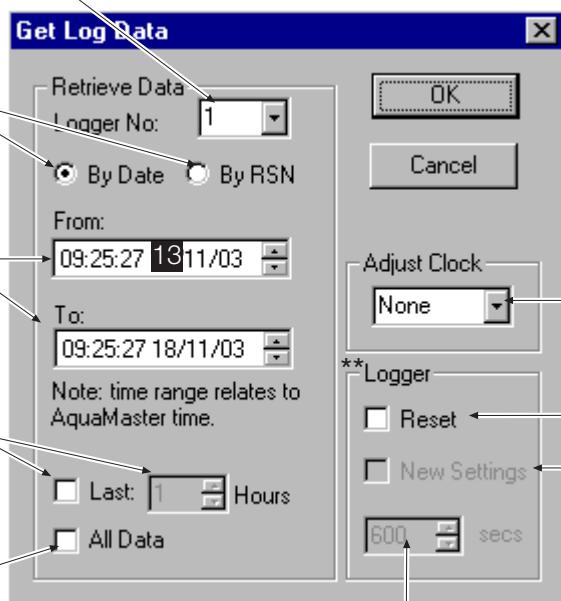
**Before** means synchronize before download  
**After** means synchronize after download  
**None** means no time synchronization.

Select method of data collection.  
This function is disabled if **Last** or **All Data** is selected below.

Set up date/time range.  
Point to highlight date/time elements for changing.  
If **RSN\*** is selected, then these will be the start/end RSN.

If you want the previous hours only,  
 this box and specify how many.  
Disabled if **All Data** selected below.

to retrieve all data in selected logger.



New logging interval after logger reset.

to apply new settings after logger reset.

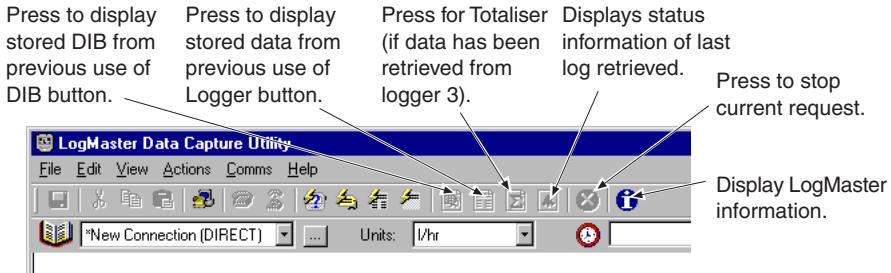
to reset the logger - this deletes all logger records.

Press OK to retrieve the data. If a prompt for the AquaMaster password is displayed, enter the AquaMaster level 4 password – see also Section 3.2.2 to change passwords.

## ...3 OPERATION

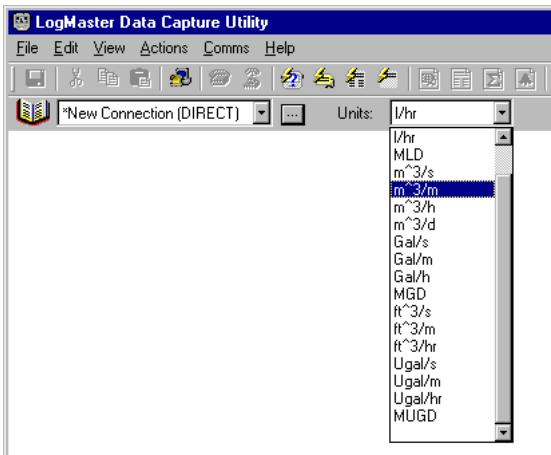
### 3.4.1 Display Data

Use the buttons on the **Tool Bar** (shown below) to display the logger data.

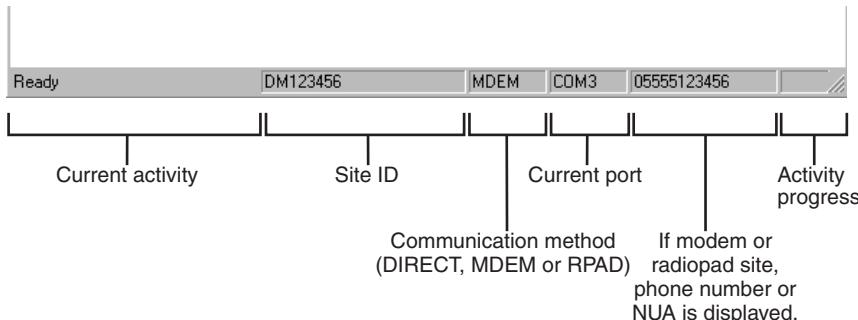


### 3.4.2 Change Flow Units

Press the down arrow on the Dialog Bar and select from the drop-down list.



### 3.5 The Status Bar



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## Customer support

We provide a comprehensive after sales service via a Worldwide Service Organization. Contact one of the following offices for details on your nearest Service and Repair Centre.

### UK

ABB Limited  
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Fax: +44 (0)1453 829671

### USA

ABB Inc.  
Tel: +1 215 674 6000  
Fax: +1 215 674 7183

### Client Warranty

Prior to installation, the equipment referred to in this manual must be stored in a clean, dry environment, in accordance with the Company's published specification.

Periodic checks must be made on the equipment's condition. In the event of a failure under warranty, the following documentation must be provided as substantiation:

- A listing evidencing process operation and alarm logs at time of failure.
- Copies of all storage, installation, operating and maintenance records relating to the alleged faulty unit.

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