


Request for quote tool

Fast and efficient offer request process

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Hitachi Energy **Distributor Selector**



Your Location

All

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	<p>Hitachi Energy Czech Republic s.r.o. Novodvorska 1768/138a, 142 21 12421 Prague CZ semiconductors.cz@hitachienergy.com +420 704 842 062</p>	<p>Send request for quote</p> <p>Visit the website</p>
	<p>Si-Chips Power Technologies Ltd. 19/F, Lee Garden One, 33 Hysan Avenue, Causeway Bay, Hong Kong HK info@si-chip.com +61 418 38 81 69</p>	<p>Send request for quote</p> <p>Visit the website</p>
	<p>ABB AG Brown-Boveri-Straße 3 2351 Wiener Neudorf AT AT-LPKC@abb.com +43 1 60109 6530</p>	<p>Send request for quote</p> <p>Visit the website</p>

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1. Introduction

To simplify the request for quote process for Hitachi Energy products, we have developed the RFQ tool to collect customer details and product requirements, and send them to a carefully selected distributor.

The automated process enhances efficiency and data security, which means you no longer need to manually select the distributor or supplier. You also receive a copy of your request. With the Hitachi Energy Switzerland Ltd Semiconductors Request for Quote Tool, prices can be requested with just a few clicks.

2. Overview RFQ Tool

2.1. Access

The tool is accessible from the Hitachi Energy Semiconductors website.

You can access the system as a guest or registered user. Registration allows address details for shipment and billing to be submitted automatically.

2.2. Data security

The system follows international laws for data security. Full details are available at: <https://www.hitachienergy.com/privacy-notices>.

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3. Request for quote process

To submit a price enquiry, select your country – if it has not been automatically preselected using your browser’s geo location – to list the available distributors. You can select other countries by clicking on the map or by selecting the country from the pull-down menu.

The screenshot shows the 'Distributor Selector' interface. At the top, there is a navigation bar with 'Hitachi Energy' and 'Distributor Selector' tabs. Below this is a world map and a 'Your Location' dropdown menu currently set to 'All'. A 'Show All' button is located below the map. Three distributor cards are listed below:

- Hitachi Energy Czech Republic s.r.o.**: Address: Novodvorska 1768/138a, 142 21 12421 Prague, CZ. Email: semiconductors.cz@hitachienergy.com. Phone: +420 704 842 062.
- Si-Chips Power Technologies Ltd.**: Address: 19/F, Lee Garden One, 33 Hysan Avenue, Causeway Bay, Hong Kong, HK. Email: info@si-chip.com. Phone: +61 418 38 81 69.
- ABB AG**: Address: Brown-Boveri-Strasse 3, 2351 Wiener Neudorf, AT. Email: AT-LPKC@abb.com. Phone: +43 1 60109 6530.

Figure 1 Selecting country in the RFQ tool

To enquire for an offer with a specific distributor, select “Request for quote” to open the address and details form. Registration simplifies data entry because once you have registered, forms are populated automatically.

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Application

Segment: Industrial | Sub segment: Low voltage drives (LVD)

Products

Product: | Quantity: | Delivery Date: mm/dd/yyyy

Customer address

Company: | Salutation: | First Name: | Last Name: | E-Mail: | Phone: | Mobile: | Address1: | Address2: | City: | Zip: | Country: -----

Shipping address identical
 Billing address identical

Remarks:

I agree to forward the above information to the selected distributors
 I accept **Privacy Policy**

Send inquiry to Hitachi Energy

Figure 2 Price request form details view

Once you are logged in, all address details are entered automatically from your account details. Guest user data must be entered manually.

1. Select your application segment and sub segment
2. Specify product (which might be pre-filled), desired quantity and delivery date
3. Enter your address details (If not logged in)
4. If your shipping address is different, deactivate the checkbox and enter the details (If not logged in)
5. If your billing address is different, deactivate the checkbox and enter the details (If not logged in)
6. Add remarks or additional information
7. Click the checkboxes to accept the data security and privacy policy (If not logged in)
8. Click the “Send inquiry to” button to submit the request
9. The content of the form will be sent to the selected distributor

The form ensures that the distributor will fully understand your requirements and be able to support you efficiently.

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3.1. Reconfirmation of request

The system sends out the email to the distributor with the supplied information, and a copy to you to reconfirm your request.

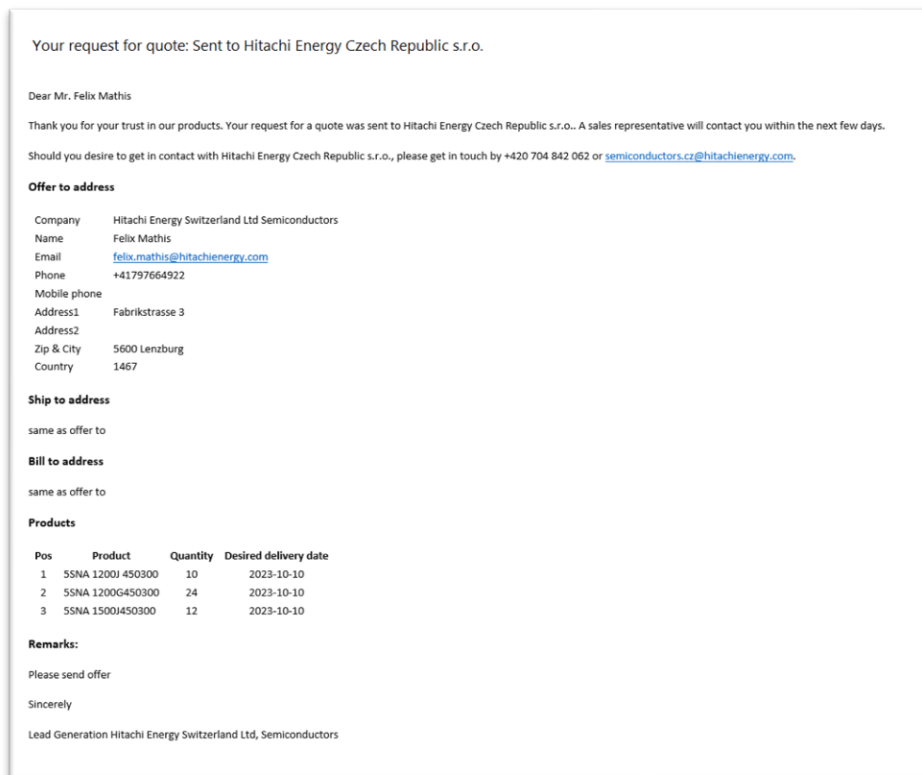


Figure 3 Reconfirmation Email to customer

The distributor / supplier you selected will contact you with an offer that meets your request within a few business days.

4. User data management

4.1. Registration

To simplify the data entry, it is recommended that you register your details.

To access the registration screen, please select “Login” and then “Sign up”

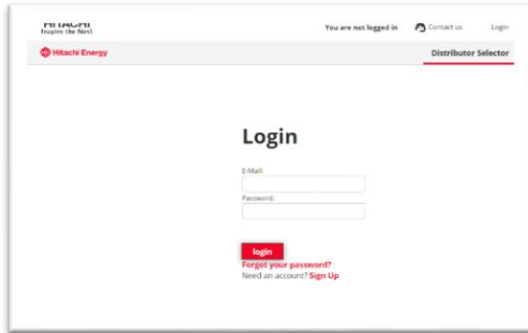


Figure 4 User registration

Figure 5 User credentials

Define your primary email address and password. The password must meet the following requirements:

- Your password can't be similar to your other personal information
- Your password must contain at least 8 characters
- Your password can't be a commonly used password
- Your password can't be entirely numeric

Enter your primary address details. To add a different shipping and / or billing address, deselect the checkboxes and enter the address details.

The data associated with your enquiry will be sent to the selected distributors. Please tick the checkbox "I agree to forward the above information to the selected distributor" to enable us to forward your enquiries.

Your details are saved to a database. We follow the data security regulations as described at <https://www.hitachienergy.com/privacy-notice>. To accept this, please active the checkbox "I accept Privacy Policy".

4.2. Editing user data

To edit your address details or change password, please login and select "Edit user ..." at the top of the screen.

The screenshot shows the 'Edit user' interface. At the top, there is a navigation bar with 'Hitachi Energy' logo, 'Edit user', 'Contact us', and 'Logout'. Below this is a 'Distributor Selector' link. The main content area is titled 'Your Data' and contains several sections:

- Login data:** Includes an 'E-Mail' input field and a 'Change Password' link.
- Customer address:** Includes input fields for 'Company', 'Salutation', 'First Name', 'Last Name', 'Phone', 'Mobile', 'Address1', 'Address2', 'City', 'Zip', and 'Country' (a dropdown menu).
- Shipping address:** Includes a checkbox for 'Shipping address identical'.
- Billing address:** Includes a checkbox for 'Billing address identical'.

At the bottom of the form, there are two buttons: 'Save' and 'Delete User'.

Figure 6 Editing your user data

4.3. Change password

To change your password, select "Change password" and follow the instructions.

4.4. Delete account

If you no longer wish to use your account, you may select “Delete user” to completely delete your account. All data is deleted immediately.

4.5. Password recovery

If you can't remember or no longer have your password, please select “Forgot your password” below the login button on the login screen.

Figure 7 Password reset step 1

Figure 8 Password reset

Enter your email address and click “Send”. A password reset email will be sent to that email, provided it is associated with an account in the database.

4.6. Contact us

If you need to contact us, please select “Contact us” at the top of the screen. You will be redirected to the Hitachi Energy contact center.

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5. Revisions

Rev.	Page (P) Chapt. (C)	Description	Date Dept./Init.
1.0	-	Initial version	PGGI 6880 PM / FMa

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