

Service Analytical

Service portfolio for ACX type of CGA Systems

Calibration, Maintenance and Training

Service portfolio for analyzer system ACX or similar CGA cabinet solutions



Do you need a reliable service partner?

The ABB service for the ACX or similar CGA cabinet solutions offers a comprehensive portfolio of measures to meet your needs. As a customer of ABB service you can select one or more solutions and create your own service bundle which keeps your ACX on maximum up-time. Contact us to discuss your tailor-made ACX service solution which could consist of:

- Calibration service
- Preventive maintenance service
- Responsiveness (corrective maintenance) service
- Hot spare parts service
- Replacing FID analyzer service
- Telephone assistance service
- Remote support ACX service
- Training service
- Repair shop service
- QA laboratory service

Calibration service

ACX type solutions should be calibrated a minimum of once a year, depending on local legislation, to maintain the certification and this should be performed by a qualified and certified engineer. This saves costs for staff training and for dedicated tools, leaving you to fully concentrate on your process.

Preventive maintenance service

Although the ACX type solutions are built following the latest specifications, in order to avoid an unexpected and undesired breakdown, a preventive maintenance is recommended as a minimum every 6 months. The maintenance work shall be performed by a certified engineer on site.

Responsiveness (corrective maintenance) service

ABB Service undertakes to intervene, upon a written request from the customer, in accordance to your needs. These corrective maintenance visits will be invoiced at ABB service rates. This enables you to have a more flexible maintenance schedule, especially before and after production hold-up.

Hot spare parts service

This option includes the availability of all spares and consumables, in our stock. Spares used during service activities will be invoiced as per price list.

Replacing Flame Ionized Detector (FID) analyzer service

This option includes the availability of a FID analyzer in our stock. It reduces the ACX downtime. The FID can easily be installed on-site.

Telephone assistance service

ABB offers service contracts which provide you with direct access to our call center and service engineers. If required, this service can be available 24 hours a day. You will receive a quick feedback, even on weekends and public holidays, to solve any failure immediately, which could compromise your 24/7 production.

Remote support ACX service

From our service center we can connect directly to your ACX for diagnostic, zero gas calibration, check drift calibration and upgrade the software. The ACX or parts thereof do not need to be removed from the site. Software and hardware related issues can easily be recognized and the necessary measures can be directly initiated.

Training service

ABB provides basic and advanced training courses on each aspect of the ACX, such as maintenance, functional and theoretical aspects. Courses can be held directly at customer site or attended at an ABB training center. This allows you to keep your staff up-to-date and reduces the errors of misuse.

Repair shop service

A certified repair shop will be at customer disposal for any invasive intervention, which cannot be handled in the field. This service includes a replacement unit which keeps your ACX working and reduces down time costs.

QA laboratory service

In order to comply with a full service contract, ABB provides QA lab activities following the National Environmental Legislation.

For more information, please contact:

To find your local ABB contact visit:

www.abb.com/contacts

For more product information visit:

www.abb.com/measurement

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