SERVICE, HIGH VOLTAGE PRODUCTS

Repair
Failure coverage of your high-voltage equipment

You can rely on ABB’s fast response to unscheduled incidents and emergency situations. We can provide ABB factory approved repairs using parts manufactured to OEM specifications and utilizing highly trained and competent field service engineers.

About us
ABB, the leading global player in high-voltage products, offers a wide range of electrical infrastructure solutions and services encompassing:

• Gas Insulated Switchgear (GIS)
• Hybrid Switchgear Plug and Switch System (PASS)
• Air Insulated Switchgear (AIS)
• Generator Circuit Breakers (GCB)
• Capacitor Banks and Filters
• Instrument Transformers
• Surge Arresters

As a globally operating technology organization and product manufacturer, we complement our offerings with a comprehensive range of round-the-clock support and life cycle services. The goal of ABB’s product support services is to improve the reliability and extend the operating life of your high-voltage equipment, while reducing operation and maintenance costs in each life-cycle phase. To meet the challenges of the evolving high-voltage service market, we continue to develop our portfolio, increase customer satisfaction, and improve our operations.

Repairs
Downtime can be expensive, so we have fully trained engineers ready to help when failures occur. Our global scale means that we can get a team to your site quickly and we analyze the root cause of the problem, determine the corrective actions needed and carry out repair work.

Our global network of Service Centers can offer high voltage product repairs either on site, or at our well-equipped local workshops.

Benefits
• Returns equipment to operational standards and restores reliability
• Stringent processes and quality standards to ensure repairs are carried out to OEM’s specifications.
• Full ABB factory support and technical resources
• Extends operating life
Workshop Repair
In order to manage more complex tasks, tackle site constraints or adverse weather, we can repair, upgrade or remanufacture your high-voltage equipment in a controlled environment.

Workshop repair in authorized workshops includes;
• Complete dismounting, parts checking and special cleaning processes for unique part categories
• Spare parts replacement
• Final assembly and tests

Onsite Repair
On-site repairs avoid the need to ship equipment to a workshop, eliminating transportation risks and saving time. Return to service times can be shortened and our field service engineers have assembly line training. This ensure that they have all the competencies and techniques required to fulfil on site repairs to ABB factory standards.