

APPLICATION NOTE

CP600

CHECK BSP VERSION



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1 Introduction

1.1 Scope of the document

How to check the BSP (Boot Support Package) version of a CP600 HMI.

1.2 Compatibility

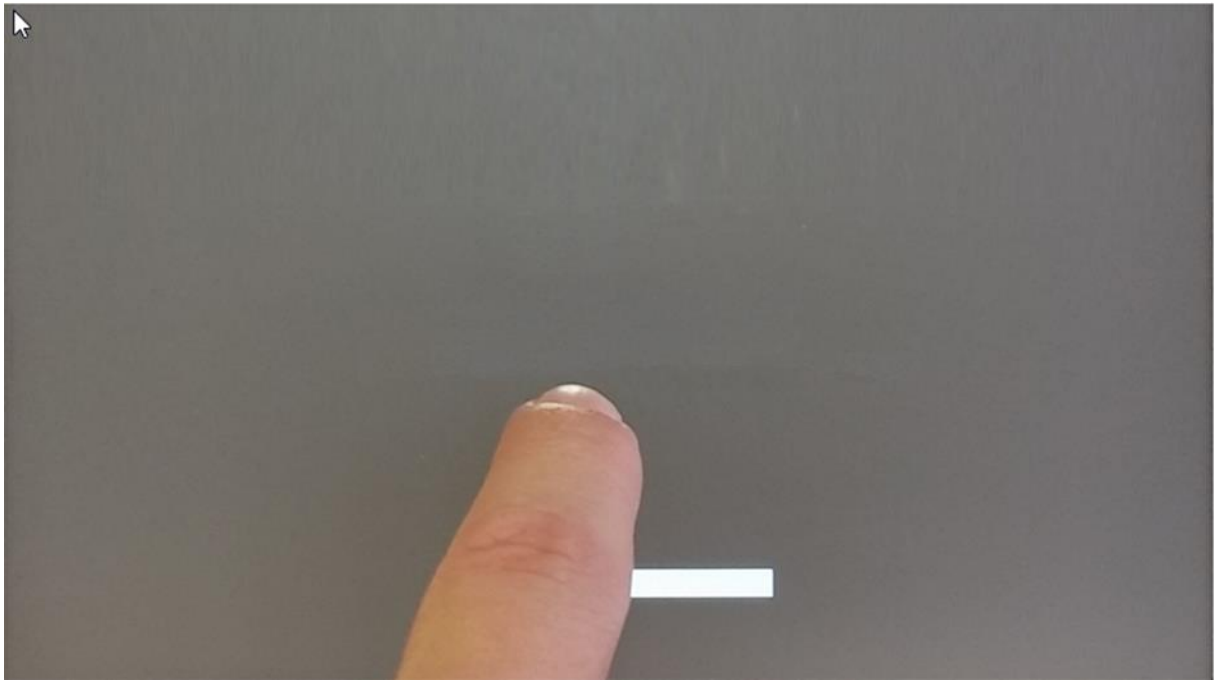
The application example explained in this document have been used with the below HMI types.

- CP600-eCo
- CP600-2nd Gen
- CP600-Pro

2 Enter System Settings in Config OS mode via tap-tap procedure

System Setting in Config OS mode is available via tap-tap sequence, this mode can be accessed also when HMI is facing a software failure.

Tap-tap consist in a sequence of several touch activations by simple means of the finger tapping the touch screen performed during the power-up phase and started immediately after the HMI is powered on.



When “tap-tap detected” message appears on the top of the screen, press and hold the finger on touchscreen, to select “Restart: Config OS”



HMI will restart into System Settings in Config OS mode:

The screenshot shows the 'System Settings' application with the 'Management' tab selected. The 'Config OS' section displays the following information:

Type	ext4
Version	UN60HSXXC00000058
Date	2015-09-16T00:00:00.000Z
Storage	288 Mb / 324 Mb used

Below the Config OS section, there are buttons for 'Get', 'Update', and 'Check'. The 'Main OS' section is currently empty, and other sections like 'Settings', 'Data', 'Splash image', 'Bootloader', and 'Xloader' are visible but not expanded.

1. Navigate to Management and select **Config OS**

Here you can see the version



Note: If this information was requested by the Technical Support, please take a screenshot from your HMI screen and send this back.

2. Navigate to Management and select **Main OS**
The versions for Config OS and Main OS must match



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