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1 Introduction

1.1 Scope of the document
How to check the BSP (Boot Support Package) version of a CP600 HMI.

1.2 Compatibility
The application example explained in this document have been used with the below HMI types.
- CP600-eCo
- CP600-2nd Gen
- CP600-Pro
2 Enter System Settings in Config OS mode via tap-tap procedure

System Setting in Config OS mode is available via tap-tap sequence, this mode can be accessed also when HMI is facing a software failure.

Tap-tap consist in a sequence of several touch activations by simple means of the finger tapping the touch screen performed during the power-up phase and started immediately after the HMI is powered on.

When “tap-tap detected” message appears on the top of the screen, press and hold the finger on touchscreen, to select “Restart: Config OS”
HMI will restart into System Settings in Config OS mode:

1. Navigate to Management and select **Config OS**
   Here you can see the version

   [Note: If this information was requested by the Technical Support, please take a screenshot from your HMI screen and send this back.]

2. Navigate to Management and select **Main OS**
   The versions for Config OS and Main OS must match
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