Life cycle phase change of PS541-HMI visualization to Classic

1. LIFE CYCLE PHASE CHANGE

This document announces that PS541-HMI visualization, hereafter the product, will be transferred to the Classic phase of the ABB life cycle model on December 31st, 2016.

2. SUPPORT AVAILABILITY

During the classic phase the product will be fully supported and maintained by ABB regardless of which manufacturing unit delivered the product.

During this phase ABB will also offer a full set of services for the product, including, but not limited to:

- Product sales for existing of applications or extension of them
- Spare parts and repair services (new and electronics repair)
- Training services
- Technical support

3. LIFE CYCLE PLAN

The product is planned to remain in the classic phase for one year.

The lifecycle management approach allows us to manage an orderly transition process while we ensure that our valued customers have access to continued support as much as technically possible.

4. FURTHER INFORMATION

For more information on the available services, such as replacement possibilities and the ABB life cycle policy for PLC, please contact your local ABB organization or ABB Product Support Sales & Marketing by e-mail plc.support@de.abb.com.
5. ABB LIFE CYCLE MODEL

![Life Cycle Diagram]

**Active**
- Normal product sales and promotion phase

**Classic (product maintenance phase)**
- Product actively sold but without any major development
- An announcement within Classic phase is made to remove products from active price lists and catalogs
- It is still available for sale – mainly for expansion of existing systems
- No further enhancements – major latent anomalies still fixed
- Product is actively maintained
- Price may increase (e.g. due to lower volume, vendor components costs, etc…)
- Step-Up migration from older products to this version supported

**Limited (Spare part)**
- The manufacture of new hardware is no longer supported by development
  - new hardware availability may continue, but is not guaranteed
  - no new development to replace obsolete components
  - increasing use of refurbished hardware
- Service support (field service, phone support, etc.) continues, but may diminish over time with decreasing installed base
- Spare Parts available from stock
- Price will increase due to lower volume and vendor component costs

**Obsolete**
- Only occurs when
  - ABB is no longer capable of supporting the product technically
  - It’s no longer commercially feasible to do so
  - Components / technology no longer available or direct replacement available
Alternative solutions:
For AC500, AC500-eCo PLCs with Ethernet and webserver: Browser with support of Java for visualization of codesys V2.3 applications.

PB610 Panel Builder 600 engineering tool for HMI applications and PB610-R PLC runtime for operation on PCs: