**ABB Robot Care Packages**

Optional fixed rate available for predictable costs

On customer demand, ABB’s service agreements now include spare parts and labor at an optional fixed rate, providing absolute control over your service costs.

A service agreement from ABB, ensures that unplanned stops are reduced to a minimum, and if they occur, ABB can deliver a fast response tailored to your needs, further supported via ABB Ability™ Connected Services.

**Robot Care Packages**

In addition to our flexible service agreements, we offer four standardized Robot Care service agreement packages that are based on extensive experience and an understanding of customers’ needs.

The four Robot Care packages are:
- ABB Basic Care
- ABB Preventive Care
- ABB Express Care
- ABB Extended Care

Within the selectable options of our service agreement configuration tool, our experts stand ready to help you choose the service solution that suits your needs.

All ABB’s service agreements come with optional fixed flat rate per robot and year, providing absolute control over your service costs:
- Option "Spare Parts Flat Fee": All spare parts needs are covered
- Option "Labor Flat Fee": All hours needed to restore the robot’s full functionality are covered

Fixed rate benefits include:
- Calculable and fixed costs at an attractive price
- No need for onsite spare parts stock nor resident robot expertise

Perfect fit with other service agreement features:
- Regular and maintenance
- Response commitment
- ABB Ability™ Connected Services

We invite you to talk to your local ABB representative for more information.

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We reserve the right to make technical changes or modify the contents of this document without prior notice. With regard to purchase orders, the agreed particulars shall prevail. ABB does not accept any responsibility whatsoever for potential errors or possible lack of information in this document.

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