Count on securing your return on investment
Count on ABB Solar Care

- Maximum uptime for up to 20 years
- Availability of spare parts guaranteed
- Predictable annual costs
At ABB, we provide comprehensive services throughout the lifecycle of solar plants.

ABB Solar Care is the perfect package for getting the most out of your plant over the long-term. With availability of spare parts guaranteed throughout the lifetime of the project, Solar Care guards against material obsolescence and extends the lifespan of your inverters. Preventive and corrective maintenance ensure maximum uptime for up to 20 years. And with a simple annual flat fee, predictable cost models allow you to effectively manage OPEX.

So count on ABB Solar Care to secure your return on investment, today and tomorrow.
Lifetime Service

Our standard Service Level Agreements allow you to secure your investment over the entire product lifetime.
What’s included

<table>
<thead>
<tr>
<th>Service offered</th>
<th>Warranty extension</th>
<th>ABB Solar Care Expert</th>
<th>ABB Solar Care Pro</th>
<th>Additional services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duration (years)</td>
<td>up to 10</td>
<td>up to 20</td>
<td>up to 20</td>
<td>up to 20</td>
</tr>
<tr>
<td>Preventive maintenance material</td>
<td>-</td>
<td>included</td>
<td>Included</td>
<td>pay per use</td>
</tr>
<tr>
<td>Corrective maintenance material</td>
<td>included</td>
<td>included</td>
<td>included</td>
<td>pay per use</td>
</tr>
<tr>
<td>Labor on site</td>
<td>included¹</td>
<td>pay per use</td>
<td>Included</td>
<td>pay per use</td>
</tr>
<tr>
<td>Initial spare parts kit</td>
<td>-</td>
<td>optional</td>
<td>included</td>
<td>-</td>
</tr>
<tr>
<td>Uptime guarantee</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>up to 99%¹</td>
</tr>
<tr>
<td>Response time guarantee</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>up to 10 hours²</td>
</tr>
<tr>
<td>Where available</td>
<td>worldwide</td>
<td>worldwide</td>
<td>worldwide²</td>
<td>worldwide³</td>
</tr>
<tr>
<td>Remote support</td>
<td>included</td>
<td>included</td>
<td>included</td>
<td>-</td>
</tr>
</tbody>
</table>

¹ May vary upon inverter model and installation country
² Varies upon installation country

Why consider Solar Care?

The need for services increases over time as products age, yet warranty periods only cover the first five years of the product lifetime. ABB Solar Care delivers increasing value over time.

Specific benefits are:
- Predictable annual cost
- Includes modular set of services for up to 20 years
- ABB guarantees availability of material and solutions over complete contract time – no obsolescence
- Preventive and corrective maintenance included – no hidden surprises
- Enhance service level to get guaranteed response time and uptime guarantee
- ABB enables you to take care of your own O&M
- Optimize and improve your operations with ABB’s digital platform, ABB Ability™
ABB Solar Care: Inverters covered

ABB Solar Care is specifically designed for the PVS family of solar inverters, including:

- PVS100/120-TL
- PVS-175-TL
- PVS800-57
- PVS800-57B
- PVS980
ABB Solar Care: Expert or Pro?

ABB Solar Care is a flat fee service paid in annual installments after the warranty period. It is available in two variants, Expert and Pro.

<table>
<thead>
<tr>
<th>ABB Solar Care Expert</th>
<th>ABB Solar Care Pro</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial spare parts kit (matched to plant size)</td>
<td>Initial spare parts kit (matched to plant size)</td>
</tr>
<tr>
<td>Preventive and corrective materials and parts</td>
<td>Preventive and corrective materials and parts</td>
</tr>
<tr>
<td>Preventive and corrective labor paid for on a pay-per-use basis</td>
<td>Preventive and corrective labor paid for on a flat fee basis</td>
</tr>
<tr>
<td>“Expert” level training (for up to 5 people, every 2 years)</td>
<td>“Expert” level training (for up to 5 people, every 2 years)</td>
</tr>
<tr>
<td>Access to a dedicated service hotline</td>
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</tr>
</tbody>
</table>

O&M: Ensuring onsite safety

As part of ABB Solar Care, we offer training to your team so that they can be equipped to carry out operations and maintenance on your plant’s inverters. This ensures optimum onsite safety.

Training

E-Learning

Student enrolls (examination at the end)

Classroom / Hands-on

Student enrolls for the specific course in ABB University (locally with local trainer)

Experience / Skills

Student’s experience and skill validated by local service manager

Application for certificate

Certificate

Student must apply for certificate
ABB Solar Care has unlocked customer value across the world, such as the largest solar project in Latin America that supplies energy to the data centre of a global tech giant.

**Challenge:**
The customer needed its solar inverters fully serviced, quickly, in the remote Atacama region of Chile.

**Solution:**
ABB deployed its full service capability footprint so that maintenance could be carried out quickly.

**Customer value:**
The customer is now assured that the ABB equipment is properly maintained and uptime is as high as possible.
“Renewable projects as ambitious as ‘El Romero Solar’ contribute decisively so that clean energy can occupy the place it deserves in a sustainable energy model for Chile and the world”

– José Ignacio Escobar, General Manager for ACCIONA Energía Chile
ABB – A partner you can count on

Manufacturer expertise – We know our devices by heart

With over 40 yrs experience in power conversion

ABB Solar Solutions

Global capabilities – Large manufacturing and local support footprint

Installed solar inverter base of more than 30 GW

With more than 2 million inverters worldwide

Over 25 yrs in solar

Fully dedicated ABB solar service engineers supported by a global network of service partners

ABB Solar Care – A Service you can count on

• Predictable annual cost
• Modular set of services for up to 20 years
• Guarantee of material and solution availability over contract duration
• No risk of obsolescence
• Preventive and corrective maintenance included
• Option for guaranteed response time and uptime
• Take care of your plant’s own O&M with ABB training