

ABB Power Care – 5. Delivered Maintenance Services

5.1 Product services

ABB Low Voltage Service offers dedicated and extraordinary maintenance services for equipment to maximize reliability of components through maintenance, troubleshooting and preventive actions.

Routine maintenance activities can be carried out by customers who have been trained and certified by ABB. Preventive maintenance, however, needs to be carried out by skilled and experienced ABB field service engineers to achieve the desired results.

The following are some tasks carried out on the equipment during the annual preventive maintenance:

- Check mechanical and electrical functionalities
- Check and clean insulating parts;
- Lubricate mechanical parts;
- Torque checks of electrical connections
- Replacement of faulty or worn parts.

In this option of the ABB Power Care agreement, ABB Low Voltage Service partners with customers in the preventive maintenance programs on the ABB systems and equipment. Customers receive on-site maintenance as recommended by the ABB factory, by ABB highly trained engineers and technicians. This ensures that original functionalities of systems and equipment are restored, thereby reducing probabilities of unplanned interruptions to plant operations.



This service is offered to the following ABB Low Voltage systems and equipment:

- Switchgear
- Circuit Breakers (ACB and MCCB)
- Switches
- Contactors
- Softstarter etc.

ABB Service engineers are put through extensive product and system training, in the factory, classrooms, and on work-sites, and are equipped to handle many site situations. Through regular interactions with the R&D department, they are also constantly updated on new products and upgrades.

For further information contact:

www.abb.com/low-voltage/service

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