## Service note

## PowerCare – 1. Skill Development Services

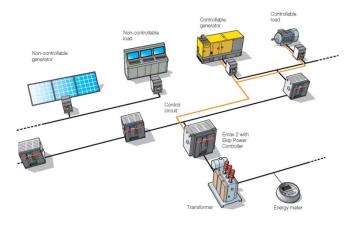
## 1.0 Product Training List

ABB Low Voltage Service Products and Systems offers fast access to the list of trainings available. Moreover, the list is complete with the e-learning trainings for applications and products in order to maximize the correct use of the products.

The ABB Low Voltage products and systems training list provides easy and fast access to the numerous trainings available.

The ABB training portfolio is vast and covers all customer needs, from a simple introduction of the product to detailed training about specific tools and applications.

Among the wide offering, ABB provides not only standard classroom trainings, but also webinars and e-learning.



**Standard Classroom trainings** allow learning in a safe and dedicated environment, away from the noise and pressures of the work area.

Group interaction enhances learning. Employees learn from one another as well as from the trainers. The presence of an expert trainer allows for more dedicated training about the customer's installation and important customized topics. Students can also have hands-on, practical lessons.



ABB completes the training portfolio with Web based **webinars** and **e-learning** trainings that provide high quality training programs on demand, without the need to travel. ABB has invested significantly in webinars and e-learning because this type of training is an easy and inexpensive way to learn considerably more about products and applications of circuit breakers, systems and control products. With e-learning the trainings can take place anywhere an internet connection is available. Students can attend the lessons at their own pace and test their knowledge improvement step by step. Webinars are scheduled and customers can find them in the PowerCare Portal.

With a PowerCare contract, customers can easily access the list of all trainings available for ABB low voltage products and systems. From the PowerCare Portal there is a direct link to the list of all lessons, classroom and e-learning.

The ABB library of quality educational materials is continuously growing.

