Software Update
300 MHZ RMC-100
September 19, 2019
1 Introduction
This document provides a procedure to apply a software patch for the 300 MHZ RMC-100 devices that are installed in the field. This patch will prepare the device for upgrade to the versions listed in Table 1 Software Versions.

IMPORTANT NOTE: The procedure must be performed before the software is updated with the versions below. Failure to do so might render the device unusable.

2 Description
Field upgrade of the 300MHZ- RMC-100 to the software versions below, has caused compatibility issues with the OS and Flash. ABB has provided a software patch to prevent these issues.

Table 1 Software Versions

<table>
<thead>
<tr>
<th>Package Name</th>
<th>Package / Software Version Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Package</td>
<td>2105452-030 or later</td>
</tr>
<tr>
<td>OS</td>
<td>2105411-030 or later</td>
</tr>
<tr>
<td>Flash</td>
<td>2105457-027 or later</td>
</tr>
</tbody>
</table>

3 Identify the RMC-100 set at 300 MHZ
To identify devices requiring the patch:

1. Connect with the device using PCCU Entry Mode. The latest version of PCCU is recommended for this procedure.
2. Click the station ID on the navigation tree (Default Station ID is TOTALFLOW). See following figure).
3. Click Registry.
4. Locate the System CPU Frequency (MHz) parameter. If this value is 300, the RMC is a 300 MHz device. Proceed to Section 4 and 5 to apply the patch.
4 Preparation

Before applying the patch:

1. Make sure that the device is running at 300 MHZ (as described in section 3).
2. Obtain and install the update software.
   a. Call customer support for directions for downloading the software. Phone: 918 338 4888.
   b. Unzip the RMC300Update.zip file onto the PC.
3. Make sure that the RMC Ethernet port is enabled and connected to the network with a valid IP address.
4. Make sure that the security switch on the RMC board is off.

5 Update procedure

**IMPORTANT NOTE:** The procedure involves automatic restart of the device and all required procedures should be followed to enable the reset.

1. Double click **RMC300Update.exe**. The following window displays.
2. Enter the IP address of the RMC 300 MHz device in the window provided, click **Update**.

3. If the procedure is successful, the following messages are displayed as shown in the image below.

4. Wait for the device to restart.
5. Reconnect with the device using PCCU.
6. Verify that the System CPU Frequency is set to 720 (see figure below). Use the steps in Section 3 **Identify the RMC-100 set at 300 MHZ**.
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