Totalflow product line

# Technical bulletin 198 TFIO Module Defect

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Proprietary information





#### 1. Introduction

A manufacturer defect has been identified in a limited number of TFIO modules, which prevents proper function or failure to power up.

## 2. Description

A number of TFIO modules have been found to have a manufacturing defect. The reset S1 switch may be mounted in such a manner that causes the button to be depressed. This condition will prevent proper functionality, and may fail to power up.

### 3. Is your product affected?

The TFIO modules that may have this defect, are identified as part numbers 2100421-003(COMM INTERFACE), and 2100412-003(COMBO IO/VC INTF).

### 4. Resolution

It is recommended to check your existing inventory for any defective modules. This can be done by depressing the reset button located on the front of the module, as shown below. If the button cannot be depressed, it should be deemed as defective and returned.



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Any TFIO module that has been determined to contain this defect should be returned to ABB Totalflow in Bartlesville, Oklahoma. Customers are asked to call Customer Support at 800-442-3097 option 2, and confirm the exchange process.

#### 5. Additional Information

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