



## Qs on accessing the all new ABB Control Systems Channel Partner Portal?

---

---

# 1. What is the web address of the all new Channel Partner Portal?

[www.partners.abb.com](http://www.partners.abb.com)

But remember, the portal is only available to our network of channel partners by access requests from your respective channel manager / channel sales representative at ABB. Go to Qs 2 and 3 for more info.

---

## 2. How do I know if I have access to the portal?

Many of our current partners may have already gotten access to the all new Channel Partner Portal, which was informed to you by a welcome email from the email address of your ABB contact who set up your account. If you have not received such an email, speak to your ABB channel manager / channel sales representative today (after reading FAQ 3), so they extend it to you. The legacy partner portal has been retired from 1 July 2020. Read more [here](#).

### 3. Is there anything I can do to fast-track my access to the ABB Channel Partner Portal?

Access to the all new ABB Channel Partner Portal is via Single Sign-On (SSO). This means you need a “MyABB” account (visit [www.abb.com](http://www.abb.com), and click the head and shoulders icon at the top right of the home page). Your MyABB account provides the log in process for other ABB SSO applications such as cBOL and MyLearning, so you may already have an account (please check using the forgotten password feature if you are not sure as having more than one MyABB account causes problems!). Share this info with your ABB channel manager / channel sales representative so they use exactly the same email address to grant your portal access.

Every time you try to access the portal, the SSO checks if you are logged in to your MyABB account, if so, you are allowed directly in. If not, you will be asked to log in.



MyABB login on  
abb.com  
landing page

---

## 4. What is the recommended browser to access the portal?

The portal will work best in Chrome, but other browsers are supported:

- Microsoft Windows desktop – Chrome, Edge (Windows 10), Internet Explorer 11, Firefox
- Apple Mac. Desktop – Chrome, Safari, Firefox



## 5. How often do I need to login?

We're adding new stories and features almost on a weekly basis so there's plenty to keep coming back for. And make sure you log in to the all new ABB Channel Partner Portal atleast once every 45 days to keep your account active.