

Enterprise Software Customer Experience

Toll Free Number

Americas, Caribbean	
	from Canada, Caribbean, and U.S. – 800 634 4357 from Brazil - 000 811 004 3843 from Chile - 1230 0200 169 from Columbia – 0180 0518 1450 from Argentina - 0800 666 3643 from Jamaica – 1 866 999 0601
Europe, Middle East, Africa	
	from Belgium – 0800 728 74 from Bahrain - 800 477 from Czech Republic - 0042 087 187 then 866 999 0603 from Denmark – 8088 9794 from Egypt inside Cairo - 510 0200 then 800 634 4357 from Egypt outside Cairo - 02 510 0200 then 800 634 4357 from Finland – 0800 915 978 from France – 0 0800 912 900 from Germany – 0800 181 5704 from Greece - 800-1809-204-0290 from Hungary - 00 800 12 804 from Ireland – 1 800 550 172 from Italy – 16 7878 535 from Kuwait - 800 288 then 800 634 4357 from Netherlands – 0800 022 3402 from Norway – 8001 2270 from Panama – 1 866 999 0601 from Poland – 00 800 141 0006 from South Africa - 0800 996 087 or 0800 983 141 from Spain – 900 961 329 from Sweden – 020 793 770 from United Kingdom - 0800 328 0743
Asia / Pacific	
	from Australia - 1 800 501 341 from China – 400 120 0516 from Hong Kong - 800 90 3834 from Japan - 00531 114715 from Korea - 008 1800 004 3843 from New Zealand - 0800 448 695 from Philippines - 1800 1 111 0653 from Singapore - 800 1101065 from Thailand - 001 800 11 004 3843

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Menu Options

1 Energy Products

- 1 Retail Office or Market Manager
- 2 Monaco or Schedule Management
- 3 KW, ETRM
- 4 Generation Operations or ISO Management
- 5 Analytics

2 nMarket or nMarket Solutions

- 1 nMarket
- 2 nMarket Solutions

3 Network Manager

- 1 EMS
- 2 DMS/MS

4 Asset Optimization and Management

- 1 Ellipse
- 2 Asset Suite
- 3 Asset Health Center, Analytics, Focal Point
- 4 Equipment Reliability Suite
- 5 EMPAC
- 6 LinkOne

5 Workforce and Operations Management

- 1 Service Suite
- 2 eSOMS

6 Technical Mining Operations and Control

- 1 MineScape
- 2 MineMarket
- 3 CCLAS
- 4 Production Accounting