The RobotStudio Subscription Model

This document intends to clarify the contents of a RobotStudio purchase, what it comprises and the way products and related services are delivered. Software affected by these terms is RobotStudio and available add-on options.

1. Condition requisite for the subscription

ABB and the user conclude an End-User Software License Agreement (EULA) when accepting the conditions stated during installation of RobotStudio (the Product). This grants the user with a license to use the Product in Basic mode and a trial license for Premium mode. Without Activation the Product will function in Premium mode for 30 days and then revert to Basic Functionality mode.

A purchased Subscription grants the Subscriber with a License to use the Product in Premium mode during the Subscription period. An Activation Key is delivered to administrate the content of the License, i.e. which product and options to be unlocked and for how long. At the time of activation the Product is enabled for use in Premium mode and the Subscription period starts. When the Subscription period ends the Product reverts to Basic mode.

2. Subscription content

Upon purchase ABB will provide the Subscriber with the Product in Premium mode and services as outlined below.

2.1. Software Subscription

ABB will provide the Subscriber with information on how to download, install and activate the latest revision of the Product. This information is sent to the Subscriber in connection with the purchase in the form of a License Confirmation Mail. This mail also contains the Activation Key. Information on the remaining license validity period as well as reminder to renew the Subscription in time before expiration is displayed in the Product.

2.2. Software Revisions

ABB continuously improve the Product with corrections and new features. These improvements are made available to the Subscriber in the form of new revisions published on the RobotStudio Community website. The Activation Key delivered in connection with the subscription purchase enable use of all revisions of the Product released during the Subscription period. The Subscriber is informed about new available Revisions via the RobotStudio Community website.
The content of a Revision is decided upon by ABB in its sole discretion. Documentation describing changes from the previous version is provided with each revision.

2.3. Support

ABB will offer all users access to the RobotStudio Community website. This support portal contains useful information and features such as tutorials, download area and user forum. The website also contains a contact directory to the local ABB sales and service organisation in respective country. Information on how to locate the RobotStudio Community web site is found in the License Confirmation Mail and in the Product.
Software Product Training and Consulting Services are excluded from these terms, but may be offered separately on request.

3. Termination and Liability

ABB may terminate the Subscription, without any judicial intervention, by a written notification to the Subscriber, if the Subscriber is unable to meet his obligations to pay, if his enterprise is liquidated, or if the conditions in the EULA are violated. ABB will not be liable for any special, indirect or consequential damages or losses such as, but not limited to; loss of revenue, loss of use, loss of data, loss of production, costs of capital, or costs caused by interruption of operation suffered by the Subscriber, user or by third parties.

Definitions

"ABB" means supply and sales organization for concerned products and its support organization within ABB AB.
"Product" means the software RobotStudio and its components, including all revisions and documentation.
"Subscription" means an agreement for the right to use the Product and its related services for a specified period of time.
"Subscriber" means customer who has purchased a Subscription.
"License" means the right to use the Product according to the conditions agreed between ABB and the user.
"Revision" means modifications, defect correction and improvements to the Product.
"Premium mode" means features covered by a Subscription.
"Basic functionality mode" means features that does not require activation and is free of charge and available in RobotStudio.
"Activation" means enabling of the premium functionality.
"Activation key" is a 25-digit letter string that uniquely identify and activate the Subscription.
"EULA" means the End-User Software License Agreement displayed to the user upon installation of the Product, and that must be accepted by the user before the Product installation can be completed.